

## Appendix 4 – Useful Numbers

### **The Care Quality Commission**

The independent regulator of adult health and social care services in England, whether provided by the NHS, local authorities, private companies or voluntary organisations. Also protects the rights of people detained under the Mental Health Act.

Tel: 03000 616 161

Website: [www.cqc.org.uk](http://www.cqc.org.uk)

### **Carers UK**

National charity working on behalf of carers. Offers wide range of information on carers' rights and sources of help and contact details for local carers' support groups.

Tel: 0808 808 7777 (free call)

Website: [www.carersuk.org](http://www.carersuk.org)

### **Citizens Advice Bureau (CAB)**

National network of free advice centres including advice about national housing provision.

Tel: 020 7833 2181 (for contact details only – not telephone advice)

Website: [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

### **Department of Health and Social Care**

Government department with overall responsibility for social care including residential care homes.

Tel: 020 7210 4850 (national call rate)

Website: [www.dh.gov.uk](http://www.dh.gov.uk)

### **Elderly Accommodation Council**

Provides information on all forms of accommodation, support and care for older people.

Tel: 020 7820 1343

Website: [www.HousingCare.org](http://www.HousingCare.org)

**Financial Services Authority (FSA)**

May be able to help you to find an independent financial advisor. Tel: 0300 500 5000 (Money Advice Service)

Tel: 0845 606 1234 (Consumer Help Line)

Website: [www.moneyadviceservice.org.uk](http://www.moneyadviceservice.org.uk)

or : [www.fsa.gov.uk](http://www.fsa.gov.uk)

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**This document can be made available in other formats (large print, audio tape, computer disk and Braille) on request from Care Contribution Assessment Team on telephone number 01905 765761 or by emailing [CCAAdmin@worcestershire.gov.uk](mailto:CCAAdmin@worcestershire.gov.uk)**

**To the best of our knowledge all information was correct at the time of printing:  
04 January 2023**