

Appendix 1: Worcestershire Pharmaceutical Needs Assessment Development Working Group Membership

Member	Job title	Organisation
Catherine Sheil	Primary Care Delivery Officer	NHS England
Dr James Rankin	General Practitioner (Partner)	Local Medical Committee (LMC), Pershore Medical Practice
Fiona Lowe	Chief Operating Officer	Herefordshire & Worcestershire Local Pharmaceutical Committee (LPC)
Jane Freeguard	Head of Medicines Commissioning	NHS South Worcestershire Clinical Commissioning Group (CCG), NHS Redditch & Bromsgrove CCG and NHS Wyre Forest CCG
Janette Fulton	Senior Public Health Practitioner	Worcestershire County Council
Margaret Reilley	Engagement Officer	Healthwatch Worcestershire
Matthew Fung (Chair)	Consultant in Public Health	Worcestershire County Council
Satyan Kotecha	Local Professional Network (LPN Pharmacy) Chair	NHS England, K&K Healthcare Ltd

Appendix 2: PNA Working Group Terms of Reference

Date

17/07/2017

Background

1. In 2009 all PCTs were required to prepare a Pharmaceutical Needs Assessment (PNA), for publication by February 2011, to present a picture of pharmaceutical service provision, reviewing access, range and adequacy of service provision and choice of provider.
2. The PNA is an assessment of the need for a type of service rather than a service provided by a particular type of contractor. Pharmaceutical services can be provided by Dispensing Doctors, Dispensing Appliance Contractors, Local Pharmaceutical Service Contractors as well as Community Pharmacies
3. PNAs are used to guide decisions on which NHS funded services need to be provided by local community pharmacies and other providers.
4. PNAs are also relevant when deciding if new pharmacies are needed, in response to applications by businesses, including independent owners and large pharmacy companies. Applications by applicants and existing NHS contractors can be open to legal challenge if not handled properly. As a consequence it is important to have an up to date and locally relevant PNA.
5. The NHS regulations of April 2013 state that responsibility has transferred (from PCTs) to Health & Wellbeing Boards (HWPB) to produce their first PNA no later than 1st April 2015. This will require board-level sign-off and a period of public consultation beforehand. The next update is due 3 years after publication of the first review – for Worcestershire this is 31 March 2018
6. In order to reflect local changes, PNAs must be updated every three years or earlier, if, any significant changes in pharmaceutical service provision occur within the PNA boundary.
7. The content of PNAs is set out in Schedule 1 to the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013. The PNA must contain:
 - A statement of the pharmaceutical services provided that are necessary to meet needs in the area;
 - A statement of the pharmaceutical services that have been identified by the HWPB that are needed

Working group

Membership

- in the area, and are not provided (gaps in provision);
- A statement of the other services which are provided, which are not needed, but which have secured improvements or better access to pharmaceutical services in the area;
 - A statement of the services that the HWB has identified as not being provided, but which would, if they were to be provided, secure improvements or better access to pharmaceutical services in the area;
 - A statement of other NHS services provided by a local authority, the NHS Commissioning Board (NHS England), a Clinical Commissioning Group (CCG) or an NHS Trust, which affect the needs for pharmaceutical services;
 - An explanation of how the assessment has been carried out (including how the consultation was carried out);
 - A map of providers of pharmaceutical services.
8. The development of the PNA will take into account the Joint Strategic Needs Assessment and the Joint Health and Wellbeing Strategy – and present information about current and future provision of services.
9. The purpose of the PNA Project Board is to ensure that a robust Pharmaceutical Needs Assessment (PNA) published by 31/03/2018.
10. The PNA Development Working Group will agree the project plan and assure itself that the PNA meets the requirements of The Health and Social Care Act 2012 and NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 and is in line with DH guidance.
11. The PNA Development Working Group will develop a robust Pharmaceutical Needs Assessment to satisfy control of entry regulations

12. The working group will include:

Matthew Fung - Public Health Consultant, Evidence

Janette Fulton – Information Analyst Principal

Satyan Kotecha – LPN Chair

Jane Freeguard – Head of Medicines Commissioning

Fiona Lowe – LPC Chair

Catherine Sheil – NHSE Area Team

Margaret Reilly – Healthwatch (observer)

Principles and behaviours

13. Other members with relevant expertise will be co-opted by invitation as appropriate

14. Members of the Working group are expected to:

- Attend meetings or send a substitute where possible.
- Work together and take collective responsibility for decisions except where that conflicts with other roles.
- Honour any commitments made insofar as they relate to their own organisations.

Meeting frequency

15. Meetings of the working group will be scheduled as required.

16. Papers and documents for discussion should be sent to Matthew Fung or Janette Fulton. Documents will usually be circulated 1 week in advance of meetings.

Relationship to other groups

17. The PNA Development Working Group will provide reports to other groups, including the JSNA working group.

Appendix 3: PNA contractor survey

Worcestershire Pharmaceutical Needs Assessment Community Pharmacy Questionnaire



What is this survey about?

A Pharmaceutical Needs Assessment (PNA) must present an accurate picture of pharmaceutical service need and provision and will therefore highlight and summarise areas where provision is deemed to be inadequate i.e. "pharmaceutical needs". In view of the important commissioning decisions that will be made with reference to the PNA, contractors will recognise the dangers of using incomplete or inaccurate information. For this reason your active cooperation with the following questionnaire is essential. Please ensure that all details are supplied as requested and checked for accuracy.

By completing this voluntary survey you agree to your responses being collated, and processed by Worcestershire County Council, who are producing the needs assessment. The information you provide will only be used to help the County Council understand how to improve local pharmacy services.

This survey will close at 5pm on Sunday 13th August 2017. Please note that the questionnaire needs to be completed in one session and cannot be saved for completion later.

Thank you for your support and cooperation.

Access

Please mark the appropriate option

	Yes	No
Is free car parking available for patients outside the pharmacy?	<input type="radio"/>	<input type="radio"/>
Is disabled parking available outside the pharmacy?	<input type="radio"/>	<input type="radio"/>
Is the door to the pharmacy accessible for customers using pushchairs, wheelchairs and walking frames?	<input type="radio"/>	<input type="radio"/>
Are there any steps to climb when entering the pharmacy?	<input type="radio"/>	<input type="radio"/>

Has the pharmacy made any adjustments or alterations to enable physical access e.g. automatic doors or ramps? If so, please give details below.

☐ Yes

☐ No

Does the pharmacy have a public facing website?

☐ Yes (please provide website address below)

☐ No

When was the pharmacy's NHS Choices profile last updated (month/year)?

What are your core opening hours e.g. 9.00am 5.00pm?

	Open	Closed
Monday	<input type="radio"/>	<input type="radio"/>
Tuesday	<input type="radio"/>	<input type="radio"/>
Wednesday	<input type="radio"/>	<input type="radio"/>
Thursday	<input type="radio"/>	<input type="radio"/>
Friday	<input type="radio"/>	<input type="radio"/>
Saturday	<input type="radio"/>	<input type="radio"/>
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| <input type="radio"/> 08:30 | <input type="radio"/> 11:15 | <input type="radio"/> 14:00 | <input type="radio"/> 16:45 | <input type="radio"/> 19:30 | <input type="radio"/> 22:15 | |

What are your supplementary hours?

Monday morning

Monday afternoon	
Tuesday morning	
Tuesday afternoon	
Wednesday morning	
Wednesday afternoon	
Thursday morning	
Thursday afternoon	
Friday morning	
Friday afternoon	
Saturday morning	
Saturday afternoon	
Sunday morning	
Sunday afternoon	

Any further comments on opening times

Workforce

Please state the total hours worked by your staff per week

Driver(s)	
Counter Staff	
Pharmacy Technician(s)	
Accredited Checking Technician(s)	
Pharmacist(s)	
Other (please state title and hours)	

Are there any periods when there is more than one pharmacist on duty?

☐ Yes

☐ No

If yes, for how many hours per week?

Is your pharmacy premises approved for pre-registration training?

☐ Yes

☐ No

How many pre-registration pharmacists do you have?

What languages are spoken by staff in addition to English?

Is your pharmacy willing to undertake consultations in patient's homes?

- ☐ Yes
☐ No

Has the regular pharmacist been assessed under the Disclosure and Barring Service (DBS) (Previously CRB check)?

- ☐ Yes
☐ No

Facilities

Is the pharmacy equipped with a consultation area (CA) meeting the specifications within The Pharmaceutical Services (Advanced and Enhanced Services) Directions 2013?

- ☐ Yes
☐ No

Please answer these questions about the CA

	Yes	No
Is it a closed room with door?	<input type="radio"/>	<input type="radio"/>
Are there hand washing facilities in the consultation area?	<input type="radio"/>	<input type="radio"/>
Do service users attending have access to toilet facilities?	<input type="radio"/>	<input type="radio"/>
Does the CA have a working computer that is linked to the PMR?	<input type="radio"/>	<input type="radio"/>
Does the CA allow internet access (e.g. for signposting)?	<input type="radio"/>	<input type="radio"/>

Are there any other facilities in the CA e.g. couch, height charts/scales? Please specify

Is there a hearing loop in the pharmacy?

- ☐ Yes
☐ No

What is the approximate size of the CA (in metres)?

Are there any planned improvements due to be completed over the next 6 months?

☐ Yes

☐ No

If yes, please provide details:

Is this pharmacy one which is entitled to Pharmacy Access Scheme payments?

☐ Yes

☐ No

IT - Electronic Prescription Service

Is the pharmacy Release 2 enabled?

☐ Yes

☐ No

Is the pharmacy intending to become Release 2 enabled within next 12 months?

☐ Yes

☐ No

Does the pharmacy have the facility to open documents in the following formats:

	Yes	No
Microsoft Word	<input type="radio"/>	<input type="radio"/>
Microsoft Excel	<input type="radio"/>	<input type="radio"/>
Microsoft Access	<input type="radio"/>	<input type="radio"/>
PDF	<input type="radio"/>	<input type="radio"/>
Are all computers linked and with access to patient records?	<input type="radio"/>	<input type="radio"/>
When open, does the pharmacy access emails on a daily basis?	<input type="radio"/>	<input type="radio"/>

How many working computers does the pharmacy have for dispensing?

Does the pharmacy have access to the internet?

☐ Yes

☐ No

Does the pharmacy have?

☐ Full internet access

☐ Access to certain websites only

Services

Does the pharmacy dispense appliances? (Please tick the appropriate box)

- ☐ Yes - All types
- ☐ Yes – excluding stoma appliances
- ☐ Yes – excluding incontinence appliances
- ☐ Yes – excluding stoma and incontinence appliances
- ☐ Yes – just dressings
- ☐ None
- ☐ Other (please specify below)

Is your pharmacy part of the Healthy Living Pharmacy programme?

- ☐ Yes
- ☐ No

Are you planning to join the programme within the next 6 months?

- ☐ Yes
- ☐ No

Which of the following locally commissioned services does the pharmacy provide?

- ☐ Supervised methadone & buprenorphine
- ☐ Needle exchange
- ☐ Pick and mix
- ☐ Sharps collection
- ☐ EHC
- ☐ None
- ☐ Other (please specify below)

Does the pharmacy provide an Independent Prescribing Service?

- ☐ Yes
- ☐ No

Does the pharmacy participate in bank holiday rota arrangements?

- ☐ Yes
- ☐ No

Advanced Services - Does the pharmacy provide any of the following advance services?

	Yes	No
New Medicines Service	<input type="radio"/>	<input type="radio"/>

Appliance Use Review Service	<input type="radio"/>	<input type="radio"/>
Stoma Appliance Customisation Service	<input type="radio"/>	<input type="radio"/>
NHS Flu vaccination	<input type="radio"/>	<input type="radio"/>
NHS Urgent Medicine Supply Advanced Supply Service (NUMSAS)	<input type="radio"/>	<input type="radio"/>
Medicines Use Review Service (MUR)	<input type="radio"/>	<input type="radio"/>

If your pharmacy provides the MUR service, how many MURs have you completed over the last 12 months?

Non NHS Funded Services - Does the pharmacy provide any of the following?

	Yes	No
Collection of prescriptions from surgeries	<input type="radio"/>	<input type="radio"/>
Collection of prescriptions from surgeries which includes putting in the repeat request slip	<input type="radio"/>	<input type="radio"/>
Delivery of dispensed medicines – Free of charge?	<input type="radio"/>	<input type="radio"/>
Delivery of dispensed medicines – Chargeable?	<input type="radio"/>	<input type="radio"/>
Delivery of dispensed medicines – Selected patient groups only?	<input type="radio"/>	<input type="radio"/>

Does the pharmacy provide any of the following?

	Yes	No
BP measurement	<input type="radio"/>	<input type="radio"/>
Diabetes screening	<input type="radio"/>	<input type="radio"/>
Cholesterol measurement	<input type="radio"/>	<input type="radio"/>
Weight management service	<input type="radio"/>	<input type="radio"/>
Any other private service e.g. vaccinations, health checks? If yes, please give details below.	<input type="radio"/>	<input type="radio"/>

Does the pharmacy charge for any of the following?

	Free of charge	Chargeable
BP measurement	<input type="radio"/>	<input type="radio"/>
Diabetes screening	<input type="radio"/>	<input type="radio"/>
Cholesterol measurement	<input type="radio"/>	<input type="radio"/>
Weight management service	<input type="radio"/>	<input type="radio"/>

Does the dispensary provide a monitored dosage system (MDS) service?

☐ Yes

☐ No

If yes, please provide details below.

Is there a charge for the MDS service?

☐ Yes

☐ No

☐ Sometimes

Does the pharmacy carry out Disability Discrimination Act assessments?

☐ Yes

☐ No

If yes, which assessment tool is used?

Does the pharmacy provide any other compliance aids?

☐ Yes

☐ No

If yes, please provide details below.

Any other comments

Is there anything you would like to add on the subject of assessment of pharmaceutical needs in your area:

Pharmacy Details

Please fill in your details

Contractor Code (OCS Code)

Name of contractor (i.e. name of individual, partnership or company owning the business)

Trading Name (i.e. the name above the door that patients associate with your pharmacy)

Address of pharmacy including postcode

Pharmacy email address (that is checked daily when the premises are open)

Pharmacy telephone number

Pharmacy fax number

Does the pharmacy have an NHS.net email address? If so, please provide

Person completing this form:

Name

Date

Contact telephone number if questions arise

Appendix 4: PNA Dispensing Practice Contractor Survey

Worcestershire Pharmaceutical Needs Assessment Dispensing Practice Contractor Survey



What is this survey about?

A Pharmaceutical Needs Assessment (PNA) must present an accurate picture of pharmaceutical service need and provision and will therefore highlight and summarise areas where provision is deemed to be inadequate i.e. "pharmaceutical needs". In view of the important commissioning decisions that will be made with reference to the PNA, Dispensing GP contractors will recognise the dangers of using incomplete or inaccurate information. For this reason your active cooperation with the following questionnaire is essential. Please ensure that all details are supplied as requested and checked for accuracy.

By completing this voluntary survey you agree to your responses being collated, and processed by Worcestershire County Council, who are producing the needs assessment. The information you provide will only be used to help the County Council understand how to improve local pharmacy services.

This survey will close at 5pm on Sunday 13th August 2017.

Please fill in your details below

Details of person completing this survey

Full name

Email address

Contact telephone
number if questions
arise

Surgery details

GP Practice Code

Practice Name

Address of practice
including postcode

Practice email address (
which is checked daily
when the premises are
open)

Practice telephone
number

Practice fax number

Access

Please indicate which transport facilities are available within 100 metres of the premises

- ☐ Bus stop
- ☐ Train station
- ☐ Cycle rack
- ☐ Free parking
- ☐ Disabled parking
- ☐ Paid parking
- ☐ Motorcycle parking
- ☐ Onsite parking
- ☐ Other (please specify below)

Please mark the appropriate option

	Yes	No
Is the door to the premises accessible for prams, buggies, wheelchairs and walking frames?	<input type="radio"/>	<input type="radio"/>
Are there any steps to climb when entering the premises?	<input type="radio"/>	<input type="radio"/>
Have any adjustments or alterations been made to the premises to enable physical access e.g. automatic doors or ramps? (If so, please specify below)	<input type="radio"/>	<input type="radio"/>

Do the premises comply with the 2010 Equalities Act?

- ☐ Yes
- ☐ No

Hours of Opening

Dispensing hours: When is the practice open for DISPENSING (i.e. not opening hours):

	Open	Closed
Monday	<input type="radio"/>	<input type="radio"/>
Tuesday	<input type="radio"/>	<input type="radio"/>
Wednesday	<input type="radio"/>	<input type="radio"/>
Thursday	<input type="radio"/>	<input type="radio"/>
Friday	<input type="radio"/>	<input type="radio"/>
Saturday	<input type="radio"/>	<input type="radio"/>
Sunday	<input type="radio"/>	<input type="radio"/>

When do you open on Monday morning?

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| <input type="radio"/> 06:00 | <input type="radio"/> 08:45 | <input type="radio"/> 11:30 | <input type="radio"/> 14:15 | <input type="radio"/> 17:00 | <input type="radio"/> 19:45 | <input type="radio"/> 22:30 |
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When do you close on Monday morning?

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When do you open on Monday afternoon?

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When do you close on Monday afternoon?

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When do you open on Tuesday morning?

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When do you close on Tuesday morning?

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When do you open on Sunday afternoon?

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Surgery opening hours:

	Open	Closed
Monday	<input type="radio"/>	<input type="radio"/>
Tuesday	<input type="radio"/>	<input type="radio"/>
Wednesday	<input type="radio"/>	<input type="radio"/>
Thursday	<input type="radio"/>	<input type="radio"/>
Friday	<input type="radio"/>	<input type="radio"/>
Saturday	<input type="radio"/>	<input type="radio"/>
Sunday	<input type="radio"/>	<input type="radio"/>

When do you open on Monday morning?

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When do you open on Tuesday morning?

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| <input type="radio"/> 06:00 | <input type="radio"/> 08:45 | <input type="radio"/> 11:30 | <input type="radio"/> 14:15 | <input type="radio"/> 17:00 | <input type="radio"/> 19:45 | <input type="radio"/> 22:30 |
| <input type="radio"/> 06:15 | <input type="radio"/> 09:00 | <input type="radio"/> 11:45 | <input type="radio"/> 14:30 | <input type="radio"/> 17:15 | <input type="radio"/> 20:00 | <input type="radio"/> 22:45 |
| <input type="radio"/> 06:30 | <input type="radio"/> 09:15 | <input type="radio"/> 12:00 | <input type="radio"/> 14:45 | <input type="radio"/> 17:30 | <input type="radio"/> 20:15 | <input type="radio"/> 23:00 |
| <input type="radio"/> 06:45 | <input type="radio"/> 09:30 | <input type="radio"/> 12:15 | <input type="radio"/> 15:00 | <input type="radio"/> 17:45 | <input type="radio"/> 20:30 | <input type="radio"/> 23:15 |
| <input type="radio"/> 07:00 | <input type="radio"/> 09:45 | <input type="radio"/> 12:30 | <input type="radio"/> 15:15 | <input type="radio"/> 18:00 | <input type="radio"/> 20:45 | <input type="radio"/> 23:30 |
| <input type="radio"/> 07:15 | <input type="radio"/> 10:00 | <input type="radio"/> 12:45 | <input type="radio"/> 15:30 | <input type="radio"/> 18:15 | <input type="radio"/> 21:00 | <input type="radio"/> 23:45 |
| <input type="radio"/> 07:30 | <input type="radio"/> 10:15 | <input type="radio"/> 13:00 | <input type="radio"/> 15:45 | <input type="radio"/> 18:30 | <input type="radio"/> 21:15 | <input type="radio"/> 00:00 |
| <input type="radio"/> 07:45 | <input type="radio"/> 10:30 | <input type="radio"/> 13:15 | <input type="radio"/> 16:00 | <input type="radio"/> 18:45 | <input type="radio"/> 21:30 | <input type="radio"/> N/A |
| <input type="radio"/> 08:00 | <input type="radio"/> 10:45 | <input type="radio"/> 13:30 | <input type="radio"/> 16:15 | <input type="radio"/> 19:00 | <input type="radio"/> 21:45 | |
| <input type="radio"/> 08:15 | <input type="radio"/> 11:00 | <input type="radio"/> 13:45 | <input type="radio"/> 16:30 | <input type="radio"/> 19:15 | <input type="radio"/> 22:00 | |
| <input type="radio"/> 08:30 | <input type="radio"/> 11:15 | <input type="radio"/> 14:00 | <input type="radio"/> 16:45 | <input type="radio"/> 19:30 | <input type="radio"/> 22:15 | |

Workforce

How many people dispense medicines in the dispensary?

How many are:

Full-time

Part-time

Regular locum

Please advise the total number of hours worked by the following:

Dispensing Assistant(s)
(NVQ Level2 or
equivalent)

Dispensing
Technician(s)

Accredited Checking
Technician(s)

Pharmacist(s)

Other please state title
and hours

What languages are spoken by dispensary staff in addition to English?

Facilities

Is there an hearing loop or equivalent in the dispensary area?

- ☐ Yes
- ☐ No

Are there any planned improvements due to be completed over the next 6 months?

☐ Yes

☐ No

If yes, please provide details:

Is the site subject to any of the following development constraints?

☐ Listed building

☐ Conservation area

☐ Limited room for expansion

☐ Other (please specify below)

IT

Electronic Prescription Service

Is the dispensary Release 2 enabled?

☐ Yes

☐ No

Is the dispensary intending to become Release 2 enabled within next 12 months?

☐ Yes

☐ No

Does the dispensary have the facility to open documents in the following formats:

☐ Microsoft Word

☐ Microsoft Excel

☐ Microsoft Access

☐ PDF

Does the dispensary access emails on a daily basis when the premises are open?

☐ Yes

☐ No

Services

Does the dispensary dispense appliances? (Please tick the appropriate box)

- ☐ Yes - All types
- ☐ Yes – excluding stoma appliances
- ☐ Yes – excluding incontinence appliances
- ☐ Yes – excluding stoma and incontinence appliances
- ☐ Yes – just dressings
- ☐ Yes – just hosiery
- ☐ None
- ☐ Other (please specify)

Non NHS Funded Services - Does the dispensary provide any of the following?

	Yes	No
Delivery of dispensed medicines – Free of charge?	<input type="radio"/>	<input type="radio"/>
Delivery of dispensed medicines – Chargeable?	<input type="radio"/>	<input type="radio"/>
Delivery of dispensed medicines – Selected patient groups only?	<input type="radio"/>	<input type="radio"/>

Are there any other pharmaceutical services provided by the dispensary that you would like considered in PNA?

Does the dispensary provide a monitored dosage system service?

- ☐ Yes
- ☐ No

If yes, please provide details below.

Is there a charge for this service?

- ☐ Yes
- ☐ No

Does the dispensary provide any other medication compliance aids?

☐ Yes

☐ No

If yes, please provide details below.

Thank you for taking the time to complete this survey.

Is there anything you would like to add about assessing pharmaceutical needs in your area?

Appendix 5: PNA-2018 Public Survey

Worcestershire Pharmaceutical Needs Assessment Patient Questionnaire

What is this questionnaire about?

The information you provide in this survey is important and will help us to improve local pharmacy services provided by community pharmacies (chemists), dispensing doctors in rural areas (doctors who also dispense your prescriptions in their own dispensary and not in a pharmacy) and dispensing appliance contractors. This survey should only take a few minutes to complete. All information you provide is anonymous.

By completing this voluntary survey you agree to your responses being collated, and processed by Worcestershire County Council, who are producing the needs assessment. The information you provide will only be used to help the County Council understand how to improve local pharmacy services.

If you wish to complete this questionnaire electronically, please visit the following website:
<https://tinyurl.com/wccpna2018>

This survey will close at 5pm on Sunday 13th August 2017.

ACCESS

Are you on regular medication prescribed by your doctor (GP)? (please tick one option only)

- ☐ Yes
☐ No

Where do you **usually** get your prescriptions dispensed? (please tick all that apply)

- ☐ From the same pharmacy
- ☐ From a number of preferred pharmacies
- ☐ From a convenient pharmacy (no preference)
- ☐ From my GP Practice Dispensary
- ☐ From an internet / mail-order pharmacy
- ☐ Other (please state below)

On average, how frequently do you use a pharmacy / doctor's dispensary / appliance contractor for any reason not just prescriptions? (please tick one option only)

- ☐ More than once per week
- ☐ Once per week
- ☐ Once per month
- ☐ Once every three months
- ☐ Once or twice per year
- ☐ Rarely if ever (less than once per year)

Do you collect your medicines from the pharmacy (or dispensing GP) yourself? (please tick one option only)

- ☐ Yes
- ☐ No

If not you, who collects your medicines for you? (please tick all that apply)

- ☐ Friend
- ☐ Neighbour
- ☐ Relative
- ☐ Delivery Service
- ☐ Other (e.g. carer - please state below)

How far do you have to travel from your home to get to your nearest pharmacy / dispensing GP? (please tick one option only)

- ☐ Less than a mile
- ☐ Between one and two miles
- ☐ Between two and five miles
- ☐ More than five miles

How long is your usual journey time to your nearest pharmacy / dispensing GP? (please tick one option only)

- ☐ Less than 15 minutes
- ☐ Between 15 and 30 minutes
- ☐ More than 30 minutes

How do you usually travel to access pharmacy services? (please tick all that apply)

- ☐ Walk
- ☐ By car
- ☐ By public transport
- ☐ Other (please state below)

When in need of a pharmacy service, how easy do you find it to access in terms of? (please tick one option only in each row)

	No problems, easy to access	Some issues with access	Significant difficulties with access
Distance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opening times	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Confidential consulting space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you have any other access issues?

- ☐ Yes (please state below)
- ☐ No

When do you generally access pharmaceutical services? (please tick one option only in each row)

	Before 9am	Between 9am and 1pm	Between 1pm and 6pm	After 6pm	Never on this day
Monday to Friday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Saturday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sunday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To what extent are you satisfied or dissatisfied with the opening times of community pharmacies, doctor's surgery dispensaries or appliance contractors that you use? (please tick one option only)

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied / dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied

If you are fairly or very dissatisfied with opening times, please specify opening hours that, for you, would be satisfactory

How easy is it to find information on pharmacy opening times? (please tick one option only)

- ☐ No problems, easy to find information
- ☐ Some issues with finding information (please state below)
- ☐ Significant difficulties with finding information (please state below)

If you need a pharmacy outside of normal opening hours where is the main place that you would look for information on opening times? (please tick one option only)

- ☐ NHS Choices
- ☐ Internet search
- ☐ Pharmacy website
- ☐ NHS 111
- ☐ Local directory
- ☐ Local newspaper
- ☐ Other (please state below)

For what reasons do you usually access a pharmacy?

What aspects of pharmacy services are important to you? (please tick all that apply)

- ☐ Efficient and/or quick service
- ☐ Late opening hours
- ☐ Multiple languages spoken
- ☐ Availability of urgent advice
- ☐ Dementia friendly environment
- ☐ Friendly staff
- ☐ Other (please state below)

Do you consider the time you wait to speak with somebody or be served in the pharmacy to be? (please tick one option only)

- ☐ Very short
- ☐ Short
- ☐ Neither short or long
- ☐ Long
- ☐ Very long

UNWANTED MEDICINES

Did you know that you can return any unused / unwanted medicines to either a pharmacy or GP dispensary? (please tick one option only)

- ☐ Yes
- ☐ No

What do you usually do with out-of-date, unused or unwanted medicines? (please tick all that apply)

- ☐ Return them to a community pharmacy
- ☐ Return them to my GP Practice Dispensary
- ☐ Return them to an internet / mail-order pharmacy
- ☐ Throw away with household rubbish
- ☐ Pour liquids down the sink
- ☐ Store them in the house
- ☐ Other (please state below)

On average, how frequently do you need to dispose of unused / unwanted medicines? (please tick one option only)

- ☐ Every month
- ☐ Every two months
- ☐ Twice per year
- ☐ Once per year
- ☐ Less than once per year

DISPENSING

After handing in your prescription, how long do you normally wait at the pharmacy or GP dispensary to have your prescription dispensed? (please tick one option only)

- ☐ Less than five minutes
- ☐ Between five and ten minutes
- ☐ Between 11 and 30 minutes
- ☐ More than 30 minutes
- ☐ I return to collect the prescription later (please state why below)

Do you find this waiting time reasonable or unreasonable? (please tick one option only)

- ☐ Reasonable
- ☐ Unreasonable

ADVICE AND INFORMATION

To what extent are you satisfied with the amount of information that you normally receive about your medication from your pharmacy or dispensing practice?
(please tick one option only)

- ☐ Very satisfied
☐ Fairly satisfied
☐ Neither satisfied / dissatisfied
☐ Fairly dissatisfied
☐ Very dissatisfied

Would you ask your pharmacist for advice about medicines prescribed by your GP? (please tick one option only)

- ☐ Yes
☐ No

Where do you usually go to get advice about buying over-the-counter (OTC) medicines?
(please tick all that apply)

- | | |
|--|---|
| <input type="checkbox"/> From the same pharmacy | <input type="checkbox"/> From an internal / mail-order pharmacy |
| <input type="checkbox"/> From a number of pharmacies | <input type="checkbox"/> I do not seek this advice |
| <input type="checkbox"/> From a shop or supermarket | <input type="checkbox"/> Other (please state below) |

Did you know that your pharmacist can provide / offer advice on general health, lifestyle and disease prevention (e.g. stopping smoking and healthy eating)?
(please tick one option only)

- ☐ Yes
☐ No

Where do you usually go for advice about general health, lifestyle and disease prevention?
(please tick all that apply)

- | | |
|--|--|
| <input type="checkbox"/> From the same pharmacy | <input type="checkbox"/> From an internal / mail-order pharmacy |
| <input type="checkbox"/> From a number of pharmacies | <input type="checkbox"/> I do not seek this advice at any type of pharmacy |
| <input type="checkbox"/> From my GP | <input type="checkbox"/> Other (please state below) |

How would you rate the extent of your confidence in your pharmacist's advice and knowledge? (please tick one option only)

- ☐ Very high
- ☐ Quite High
- ☐ Neither high / low
- ☐ Quite Low
- ☐ Very Low

SUPPORT SERVICES

Where do you usually go to buy over-the-counter (OTC) medicines? (please tick all that apply)

- ☐ From the same pharmacy
- ☐ From a number of pharmacies
- ☐ From a shop or supermarket
- ☐ From an internet / mail-order pharmacy
- ☐ Other (please state below)

Does your pharmacist have a room available where you can talk confidentially? (please tick one option only)

- ☐ Yes
- ☐ No
- ☐ Don't know / not sure

In addition to dispensing services, which of the following are you aware that you can access from pharmacies? (please tick all that apply)

- ☐ Supply of "morning after pill"
- ☐ Stop smoking advice
- ☐ Chlamydia treatment
- ☐ Medicines Use Review - to talk to you pharmacist about your medication
- ☐ Specialist advice about an newly prescribed medicines
- ☐ Disposal of needles / lancets (e.g. for people with diabetes)
- ☐ Supervised consumption (for treatment of substance misuse clients)
- ☐ Needle exchange service (for treatment of substance misuse clients)
- ☐ NHS Flu vaccinations

If you ever needed any of the following, would you access them from a pharmacy? (please tick all that apply)

- ☐ Morning after pill
- ☐ Stop smoking support
- ☐ Chlamydia testing and treatment
- ☐ Medicines Use Review / specialist advice on new medicines
- ☐ Treatment on the NHS for minor ailments
- ☐ Disposal of needles / lancets (e.g. for people with diabetes)
- ☐ Supervised consumption (for treatment of substance misuse clients)
- ☐ Needle exchange service (for treatment of substance misuse clients)
- ☐ NHS Flu vaccinations
- ☐ Advice on safe alcohol limits

If the following were available from your pharmacy, how likely would you be to use them? (please tick one option only in each row)

	Very likely	Likely	Neither likely or unlikely	Unlikely	Very unlikely
Help managing long-term conditions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Out of hours support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vaccinations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Blood tests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Weight management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please state below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you have any other comments about pharmacy services? Please list any other service that you would like to see pharmacies provide or suggest how current services could be improved.

ABOUT YOU

We want to ensure that this questionnaire has reached all sections of the community, so please complete the following questions.

Are you male or female? (please tick one option only)

- ☐ Male
☐ Female

In which of the following age ranges do you belong? (please tick one option only)

- ☐ Under 18 years
☐ 18 - 29 years
☐ 30 - 44 years
☐ 45 - 59 years
☐ 60 - 69 years
☐ 70 years and over

Please enter the first part of your postcode (for example if your postcode is AB12 3DC, the first part is AB12)

Do you have any children under the age of 16 years who live with you? (please tick one option only)

- ☐ Yes
☐ No

Which of the following best describes your main activity? (please tick one option only)

- ☐ Employed full-time (30 hours +)
☐ Employed part-time (up to 30 hours)
☐ Student (full or part time)
☐ Caring for family members / household
☐ Retired from paid work
☐ Unemployed
☐ Other (please state below)

Do you consider yourself to have a disability or long-term medical condition? (please tick one option only)

- ☐ Yes
☐ No

If you consider yourself to have a disability or long-term medical condition, please select any that apply. (please tick all that apply)

- ☐ Learning Disability
☐ Autism Spectrum Condition
☐ Hearing Impairment
☐ Visual Impairment
☐ Physical Disability
☐ Mental Health
☐ Long term medical condition (e.g. Diabetes)
☐ Other (please state below)

Is English your first language? (please tick one option only)

- ☐ Yes
☐ No

If English is not your first language, please state your first language

In which of these ethnic groups do you consider you belong? (please tick one option only)

- | | | |
|---|--|---|
| <input type="radio"/> White | <input type="radio"/> Mixed: White and Asian | <input type="radio"/> Any other Asian or Asian British background |
| <input type="radio"/> English/Welsh/Scottish/Northern Irish/British | <input type="radio"/> Any other Mixed background | <input type="radio"/> Black or Black British - Caribbean |
| <input type="radio"/> White Irish | <input type="radio"/> Asian or Asian British - Indian | <input type="radio"/> Black or Black British - African |
| <input type="radio"/> White Eastern European | <input type="radio"/> Asian or Asian British - Pakistani | <input type="radio"/> Any other Black or Black British background |
| <input type="radio"/> Gypsy or Irish Traveller | <input type="radio"/> Asian or Asian British - Bangladeshi | <input type="radio"/> Arab |
| <input type="radio"/> Any other White background | <input type="radio"/> Asian or Asian British - Chinese | <input type="radio"/> Other ethnic group (please state below) |
| <input type="radio"/> Mixed: White and Black Caribbean | | |
| <input type="radio"/> Mixed: White and Black African | | |

Many thanks for your time.

Appendix 6: Consultation Report

Consultation period: 23rd October to 22nd December 2017

Consultation Process

Regulations require “Consultation” as part of the statutory duty around production of a Pharmaceutical Needs Assessment.

Extract from NHS (Pharmaceutical & LPS) Regulations 2013 No 349: PART 2:

Reg 8:

8. (1) When making an assessment for the purposes of publishing a pharmaceutical needs assessment, each HWB (HWB1) must consult the following about the contents of the assessment it is making.

The persons mentioned below “must together be consulted at least once during the process of making the assessment on a draft of the proposed pharmaceutical needs assessment”.

*The consultation should be for a minimum period of **60** days, beginning with the day that all parties are served the draft. A person is to be treated as served with a draft, if that person is notified by the HWB of the address of a website on which the draft is available and is to remain available (except due to accident or unforeseen circumstances) throughout the period for making responses to the consultation.*

Those served with the draft can request a copy of the draft in hard copy form, the HWB must as soon as is practicable and in any event within 14 days supply a hard copy of the draft to that person (free of charge).

For Worcestershire Health & Wellbeing Board the consultees were defined as follows by the PNA Working Group:

Regulation 8(1):	Based on regulation requirements the PNA Working group determined the consultees as:
(a) any Local Pharmaceutical Committee for its area (including any Local Pharmaceutical Committee for part of its area or for its area and that of all or part of the area of one or more other HWBs);	<ul style="list-style-type: none"> • <i>Worcestershire Local Pharmaceutical Committee</i>
(b) any Local Medical Committee for its area (including any Local Medical Committee for part of its area or for its area and that of all or part of the area of one or more other HWBs);	<ul style="list-style-type: none"> • <i>Worcestershire Local Medical Committee</i>
(c) any persons on the pharmaceutical lists and any dispensing doctors list for its area;	<ul style="list-style-type: none"> • <i>All Worcestershire Pharmacy contractors (along with advice to forward to head office where appropriate)</i> • <i>All Worcestershire Dispensing Practices (Senior Partner and Practice Manager)</i> • <i>All Worcestershire Appliance contractors</i>
(d) any LPS chemist in its area with whom the NHSCB has made arrangements for the provision of any local pharmaceutical services;	<ul style="list-style-type: none"> • <i>1 Pharmacy Contractor (ESPLPS)</i>
(e) any Local Healthwatch organisation for its area, and any other patient, consumer or community group in its area which in the opinion of HWB has an interest in the provision of pharmaceutical services in its area;	<ul style="list-style-type: none"> • <i>Worcestershire HealthWatch</i> • <i>Other groups (as identified by the working group, including HealthWatch)</i>
(f) any NHS trust or NHS foundation trust in its area	<ul style="list-style-type: none"> • <i>Worcestershire Health and Care NHS Trust communications@hacw.nhs.uk</i> • <i>Worcestershire Acute Hospitals NHS Trust communications@worcsacute.nhs.uk</i>
(g) the NHSCB	<ul style="list-style-type: none"> • <i>NHSE West Midlands Region</i>
(h) any neighbouring HWB	<ul style="list-style-type: none"> • <i>Birmingham Health & Wellbeing Board</i> • <i>Warwickshire Health & Wellbeing Board</i> • <i>Solihull Health & Wellbeing Board</i> • <i>Gloucestershire Health & Wellbeing Board</i> • <i>Herefordshire Health & Wellbeing Board</i> • <i>Shropshire Health & Wellbeing Board</i> • <i>Staffordshire Health & Wellbeing Board</i> • <i>Dudley Health & Wellbeing Board</i>
Additional consultees:	<ul style="list-style-type: none"> • <i>South Worcestershire CCG</i> • <i>Redditch & Bromsgrove CCG</i> • <i>Wyre Forest CCG</i>

The consultees were notified on the first day of consultation via email, directing them to the draft PNA and an online survey on the Worcestershire County Council website. As per regulation a hard copy of this material was also offered. The text of the consultation letter was as follows:

Consultation on the Worcestershire County Council Pharmaceutical Needs Assessment

The Health and Wellbeing Board of Worcestershire County Council have produced a draft local Pharmaceutical Needs Assessment (PNA) which will help ensure residents have good access to local pharmacy services. The last PNA was published in 2015 and a new PNA is due to be published on 01 April 2018.

This PNA provides an assessment of the current provision of pharmaceutical services across Worcestershire County Council and whether this meets the needs of the population, identifying any potential gaps in service delivery. The PNA will also be used by NHS England to consider applications to open new pharmacies, or to commission additional services from pharmacies. Local commissioners may also use information and evidence contained within the PNA to commission additional services from community pharmacies.

How to comment on the draft PNA

Stakeholders are requested to comment on the contents of the draft PNA before it is finalised and published next year. We would like to invite you to take part in this consultation which will run from 23rd October to 22nd December 2017.

The draft PNA, further information and a link to the online feedback form can be found on the following website: www.worcestershire.gov.uk/pharmaceuticalneeds

To limit the environmental impact of this consultation we would prefer that the document is read electronically. However, if you do require a paper copy of the form or have any queries, please contact HWBadmin@worcestershire.gov.uk

All feedback will be considered and a consultation report will be included within the final PNA (due to be published by 1st April 2018). This will give an overview of the feedback received and set out how this has impacted the final document.

We look forward to receiving your feedback on the draft PNA.

Yours faithfully,

John Smith

Cabinet Member for Health and Well Being
Chairman Health and Well-being Board
Dr Frances Howie
Director of Public Health
Worcestershire County Council

The online survey asked the following questions:

Name:	<input type="text"/>
Contact address including postcode:	<input type="text"/>
Organisation representing (if appropriate):	<input type="text"/>
Email:	<input type="text"/>
Please tick if you do not wish your response to be published in a summary of responses	
Are you responding:	
as a member of the public	
as a health or social care professional	
as a pharmacist / appliance contractor	
as a dispensing doctor	
on behalf of an organisation	

Q1	Do you think the information contained within the draft PNA adequately reflects the current pharmaceutical services provision in Worcestershire?
	Yes
	No
	Don't feel able to comment
	If no please specify details:
	<input type="text"/>

Q2	Do you know of any relevant information that we have not included which could affect the statements (or conclusions) in the document?
	Yes
	No
	Don't feel able to comment
	If yes then please explain:
	<input type="text"/>

Q3	Do you think there are any gaps in the provision of pharmaceutical services that Worcestershire HWBB has not identified?	
	Yes	
	No	
	Don't feel able to comment	
	If yes please specify details:	
Q4	Do you agree with the assessment of potential future needs for pharmaceutical services?	
	Yes	
	No	
	Don't feel able to comment	
	If no please specify details:	
Q5	Do you have any further comments?	
	Yes	
	No	
	If yes please specify details:	

All responses to the consultation were considered by the PNA Working Group. During the review of responses the PNA Working Group agreed that responses did not make a material change to the overall conclusions presented with the draft report. Consultation responses and the subsequent actions agreed by the PNA Working Group are summarised below:

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
<p>Claremont House pharmacy is located on Church St In Malvern and forms part of a cluster of 3 pharmacies. With the movement of all the local GPs to the Malvern Health Centre on 300 Pickersleigh Rd and the relocation of a pharmacy into that centre , I believe that there is an over provision of services where the local population is least dense and a tourist area.</p> <ul style="list-style-type: none"> • However if we look at the Barnards Green area of Malvern which has the most dense local population there is only one pharmacy serving the community there. <p>In conclusion it is fairly evident that we are not fully utilizing the pharmaceutical services across the HWB area and that relocation of pharmacies would benefit the overall</p>	FNR17 – Claremont House Pharmacy	Contractor	Email	23/10/2017	The PNA has not identified any underprovision in the Malvern area	Not required.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
health economy.						
Page 10 – Public Health Services – Should draw attention to the number of services decommissioned since the last PNA in executive summary	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Statement added to p4.
Page 32 ---- QPS would be better to use the actual data available for all the pharmacies April QPS data: http://psnc.org.uk/services-commissioning/essential-services/quality-payments/quality-payments-scheme-statistics/ has a list with LPC filter on	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017	This is a more accurate data set.	Updated using this data.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
P68 Late HIV detection – opp HIV testing etc	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Included as a statement. Where relevant for the locality.
P71 – opportunities re public health role for services to be commissioned.. Again link to HIV chlamydia and fall oppor for services through C Ph	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017	Chlamydia treatment: does it make sense for the people doing the screening to also be providing treatment.	Confirm the responsible commissioner. Add into the PNA that the commissioning of Chlamydia screening and treatment may be an opportunity. District by district where identified as an issue.
P96 --- very low chlamydia screening - -- link to opp etc	Herefordshire and Worcestershire	Local representative body for NHS	Email	12/12/2017		As above

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
	Local Pharmaceutical Committee (LPC)	pharmacy contractors				
All areas add something about support Diabetes detection, preventions etc etc	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Strengthened within District level conclusions.
Also dementia as most pharmacies have 80% plus staff trained as dementia friends	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017	Opportunity for dementia screening.	Strengthened with District level conclusions.
P126 / 127--- add to the sexual health and alcohol to areas can support -- review decommissioned service --- chlamydia and alcohol services	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Strengthened in document

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
Good table of opportunities - Has to be clear that pharmacies have to be commissioned / funded opportunities	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Strengthened the point in the summary. New services to be appropriately commissioned written into the conclusions p8&9.
Not sure about the paragraph around sales of supplements and diet products	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		p129. This statement has been removed.
HWW is pleased that the outcome of the PNA process has been a set of clear recommendations that address issues raised by patients and the public through the engagement process. The recommendations address the issue of the provision of	Healthwatch Worcestershire	Independent consumer champion	Snap Survey	19/12/2017		Wider access considerations are included in recommendations.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
clear information to the public about pharmacy opening times, the availability of confidential consulting space, the range of services available and alternative provision when pharmacies are not open. We note that the recommendations refer to the Accessible Information Standard and we are pleased to see that this is specifically included. Feedback to HWW from SpeakEasy Now has highlighted the importance of accessible information to people with learning disabilities through, for example, making information available in Easy Read formats and using pictorial signage. Although not included in the Standard we would also like to highlight the importance of translation and interpreting services for people whose first language is not						

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
English. Access is a wider issue than information and as important is ensuring that pharmacy staff have training to increase their awareness of the needs of different people using the service (e.g. dementia awareness, learning disability awareness, deaf awareness and others).						
HWW recognise that there are physical constraints on pharmacy premises, however wherever possible pharmacies should ensure that physical space inside the premises (including circulation space, consulting rooms etc.) considers the needs of people with sight impairments, people with mobility difficulties and wheelchair users and their carers. These issues will be particularly important as the role of pharmacy for self-care support and minor ailments develops as	Healthwatch Worcestershire	Independent consumer champion	Snap Survey	19/12/2017		Added sentence in the conclusions p9 point 2.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
envisioned through the PNA recommendations. HWW would suggest that recommendation 2 under Service Quality Improvement is strengthened to read: "Continue to consider how community pharmacy can address patient need as identified through the engagement survey, in particular considering access issues in the widest sense" HWW is pleased to see that the PNA recommendations address the potential for pharmacy to be further integrated into the wider healthcare economy and recognises the potential role of pharmacy in addressing some of the pressures on the system in both primary and secondary healthcare. Given this potentially growing role for community pharmacy it is particularly important that the recommendations						

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
set out in the PNA are implemented.						
Update list of Healthy Living Pharmacies	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	02/01/2018		Updated as appropriate.
Corrections to Appendix 1 – Working Group Membership My surname is spelt Reilly not Riley, and can you please clarify in the document that Healthwatch attended the Working Group as participant observers.	Healthwatch Worcestershire	Independent consumer champion	Email	19/12/2017		Updated as appropriate.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
Add Chlamydia screening & treatment to the decommissioned list on page 25	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
Update info on Chlamydia screening and treatment throughout and including p55	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
P67 – chlamydia detection low --- opp for chlamydia screening and treatment?	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
<p>Page 25 – NHS Flu --- add new category care home staff --- see PSNC http://psnc.org.uk/services-commissioning/advanced-services/flu-vaccination-service/care-home-workers-and-domiciliary-care-workers/</p> <p>As part of a package of new contingency actions to respond to pressures on frontline services this winter, NHS England and Public Health England announced the addition of care workers and domiciliary care workers as an eligible group to the community pharmacy NHS Flu Vaccination Advanced Service 2017/18.</p>	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
P70 – useful page and link to opportunities	Herefordshire and Worcestershire Local Pharmaceutical	Local representative body for NHS pharmacy contractors	Email	12/12/2017		No action required.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
	Committee (LPC)					
P 71 – 16 pharmacies in Bromsgrove? ---- how big an area does this cover - as not sure I could name 16 in Bromsgrove?	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
Page 80 --- there is a midnight pharmacy in Malvern – Boots on retail park	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
p80 Needs to say that development of public health role and services	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
p80 remove reference to chlamydia testing	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
P90 -- chlamydia treatment ref again to remove	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
p90 -- role and services (as above)	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
P100 – ASDA Worcester is 100 hour contract	Herefordshire and Worcestershire	Local representative body for NHS	Email	12/12/2017		Updated as appropriate.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
	Local Pharmaceutical Committee (LPC)	pharmacy contractors				
p100 - check Sunday opening hours as one is stated until 20:00	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
p100 Usual paragraph public health role and services	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
P110 chlamydia treatment ref to remove	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
P122 chlamydia treatment ref to remove	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	12/12/2017		Updated as appropriate.
Sharps --- that service is still available	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	22/11/2017		Updated as appropriate.
Chlamydia treatment however seems to have fallen through the net when sexual health services were handed over to Health and Care Trust and the PGDs have now lapsed only leaving EHC PGD for sexual health services. So Chlamydia treatment needs to be added to the decommissioned services and amended on all of the	Herefordshire and Worcestershire Local Pharmaceutical Committee (LPC)	Local representative body for NHS pharmacy contractors	Email	22/11/2017		Updated throughout and Chlamydia treatment deleted from appendix 7a.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
pages where listed as pharmacies providing – several places in the document and the table in appendices. I have told the H&CT that they need to inform the pharmacies that no-longer able to provide – although use had fallen away once the screening had been decommissioned anyway.						
As representatives of community pharmacy contractors in a neighbouring HWB area one of our key interests in responding to this PNA is that for residents in a neighbouring HWB area, any services within our own area but supporting access to pharmaceutical services for those people are accurately reflected. In this respect, we note that on page 122 under Wyre Forest locality information cross border provision of pharmaceutical services is considered	South Staffordshire Local Pharmaceutical Committee	Local representative body for NHS pharmacy contractors	Snap Survey	20/12/2017		Other neighbouring pharmacies were also picked up. Correction has been made.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
as significant however the mapping of pharmacies in neighbouring HWB areas in Appendix 8i does not include Bills Pharmacy in Kinver, which is the closest pharmacy in Staffordshire to the border with Worcestershire. If not all such pharmacies are being listed, then it should be made clear how the final selection of pharmacies outside of the Worcestershire HWB area has been decided.						
The opening hours of Rowlands Pharmacy in Tenbury changed on 2nd October to: - Monday to Friday 9am to 6.30pm - Saturday 9am to 1pm	Rowlands Pharmacy	Contractor	Snap Survey	02/11/2017		Updated as appropriate.
p7. Maximum 400 MURs not median.	Clinical Commissioning Groups	Commissioner	PNA working group	23/01/2018		Correction made.
p10. Collection of repeat prescriptions represents an opportunity to see someone but the patient doesn't have	Clinical Commissioning Groups	Commissioner	PNA working group	23/01/2018		Re-worded to make this clear.

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
to see a pharmacist because it could be their representative.						
Check population numbers. New population estimates. Significant change. Number of pharmacies per 10,000. Highlight in the conclusions about the rapid population increase.	Clinical Commissioning Groups	Commissioner	PNA working group	23/01/2018	Agreed as important that this is up to date.	Acknowledged correct as of April 2018. Population projections added for Worcestershire and individual districts. Statement added to summary.
p13. Wyre Forest only has 11 practices.	Clinical Commissioning Groups	Commissioner	PNA working group	23/01/2018		Correct and include a statement of the timeliness of the data.
Correction to CCG registered population.	Clinical Commissioning Groups	Commissioner	PNA working group	23/01/2018		Resident populations are correct. Information on registered population has been added.
p25. NUMSAS service start date. Dec	Clinical	Commissioner	PNA	23/01/2018		Correct in draft no

Comment/Information received	Contributor	Contributor Type	Route	Date Received	Notes	Action
start.	Commissioning Groups		working group			change needed.
p25 take out chlamydia and separate different commissioning responsibilities.	Clinical Commissioning Groups	Commissioner	PNA working group	23/01/2018		Corrected
Sharps disposal. WCC directly commission.	Clinical Commissioning Groups	Commissioner	PNA working group	23/01/2018		Corrected
Incorporate list of EHC providers	Clinical Commissioning Groups	Commissioner	PNA working group	23/01/2018		Incorporated in Appendix
Incorporate list of used sharps disposal providers	Clinical Commissioning Groups	Commissioner	PNA working group	23/01/2018		Incorporated in Appendix

Appendix 7a: Locally commissioned services: summaries of specifications

All services are undertaken by trained pharmacy staff, who have completed the required accreditations.

Needle and Syringe Exchange

The service provides managed access to sterile needles and syringes, sharps containers and associated materials (including citric acid and swabs), in exchange for the return of used injecting equipment wherever reasonably practicable. This increases the availability of the service across the area and greater flexibility in terms of the hours that the service is available.

The service will help reduce the transmission of blood borne viruses (BBVs) such as HIV and Hepatitis C amongst injecting drug users by providing service-users with convenient access to sterile injecting equipment and a facility for the safe disposal of used equipment. There is also an opportunity for the pharmacy staff to provide advice on harm reduction.

The service aims to reduce the rate of sharing and other high-risk injecting behaviours amongst service-users, promote safe injecting practices and reduce the risk of BBVs, ensure the safe disposal of used injecting equipment, provide a point of referral into the specialist drug and alcohol service. A “pick and mix” derivative of the needle and syringe exchange service is offered in a limited number of pharmacies.

Needle Syringe Programme - Accredited Providers

Kitsons Pharmacy - FF122

Murrays Healthcare (Worcester-Elbury Moor) - FX085

Murrays Healthcare (Malvern-Victoria Pharmacy, Worcester Rd) - FNN21

Stourport Healthcare Ltd (Stourport Pharmacy) - FED42

LloydsPharmacy (Branch: 6035 - Worcester-Spring Gardens) - FC157

LloydsPharmacy (Branch: 7414 - Redditch-William Street) - FG071

Shaunak's Ltd-Stewart PH (Bengeworth Pharmacy) - FN081

Millstream-Saltley Ltd (Woodrow Pharmacy) - FGT31

Boots UK Ltd (Branch: 1104 - Kidderminster-Weavers Wharf) - FE890

LloydsPharmacy (Branch: 7385 - Rubery-202 New Road) - FCD39

Knights Chemist Ltd (Redditch-Crabbs Cross) - FX918

Boots UK Ltd (Branch: 1837 - Pershore) -

FKQ60
Shaunak's Ltd (Evesham-Vale Pharmacy) - FLK28
Boots UK Ltd (Branch: 0252 - Evesham-Bridge Street) - FLE44
Stock & Lindsay Ltd (Stock & Lindsay Pharmacy) - FGE31
Gorgemead Ltd (Branch: 734 - Cohens Chemist) - FGA01
Murrays Healthcare (Worcester-Henwick Halt) - FJT77
Knights Chemist Ltd (Bromsgrove-Birmingham Road) - FR583
Murrays Healthcare (Bewdley Pharmacy) - FP510
Shaunak's Ltd-Stewart (Evesham-Waterside Pharmacy) - FEM42
Knights Chemist Ltd (Redditch-Headless Cross) - FD681
Morrisons Pharmacy (Bromsgrove) - FFV57
Boots UK Ltd (Branch: 0148 - Malvern-Church Street) - FFX09
Tesco Pharmacy (Kidderminster) - FJH90
Murrays Healthcare (Worcester-St Johns) - FMQ07
Boots UK Ltd (Branch: 5087 - Upton) - FQA38
Knights Chemist Ltd (Redditch-Winyates) - FAV46
Boots UK Ltd (Branch: 6705 - Evesham-Retail Park) - FA227
Boots UK Ltd (Branch: 0288 - Stourport-on- Severn) - FPF00
Boots UK Ltd (Branch: 0353 - Droitwich) - FKC01
Co-operative Pharmacy (Kidderminster-Linden) - FHR76
Commissioner Test Pharmacy (Branch: 1024 - Spetchley)
Cube Pharmacy Ltd (Kidderminster Pharmacy) - FD652
Cube Pharmacy Ltd t/a Kidderminster Late Night Pharmacy (Kidderminster) - FQW95
Jagpal (B&H) Ltd (Healthpoint Pharmacy) - FDD92
Kidderminster Pharmacy - FAH30

LloydsPharmacy (Branch: 0063 - Rubery-177 New Road) - FXL70
LloydsPharmacy (Branch: 0253 - Malvern-Barnards Green) - FV477
LloydsPharmacy (Branch: 0647 - Alvechurch) - FP076
LloydsPharmacy (Branch: 0648 - Wythall) - FQE95
LloydsPharmacy (Branch: 0759 - Bromsgrove-BHI Parkside) - FPQ61
LloydsPharmacy in Sainsburys (Branch: 5130 - Kidderminster) - FH412
LloydsPharmacy in Sainsburys (Branch: 5197 - Redditch) - FEC37
Matrix Primary Healthcare Ltd (Branch: 6036 - Evesham Pharmacy) - FQR64
Morrisons Pharmacy (Evesham) - FX853
Patel KP-Scriptcare Ltd (Hillview Pharmacy) - FPE29
Rowlands Pharmacy (Branch: 1418 - Redditch-Church Hill) - FKT11
Scales Pharmacy (Worcester-Upper Tything) - FYH10
Superdrug Pharmacy (Branch: 0257 - Worcester St Swithins) - FY495

Supervised Methadone and Buprenorphine Consumption

Methadone and Buprenorphine are suitable substitutes for withdrawal from opiates and are beneficial in terms of harm reduction. This service allows pharmacists to supervise the consumption of methadone and buprenorphine to service-users at the point of such medicines being dispensed by the pharmacy ensuring that the correct dose has been administered to the service user and that it has been consumed in its entirety¹.

The aims of the service are to:

- Increase service-user compliance with the prescribing regime they are on as part of the agreed treatment plan
- Increase retention in structured drug treatment
- Reduce the overuse or underuse of prescribed opiates substitutes
- Reduce the diversion of prescribed medications onto the illicit drug market
- Advise the service user and liaise with the Drugs and Alcohol teams

Supervised Consumption - Accredited Providers

¹ NB Other substances may be supervised if the withdrawal is from benzodiazepine.

Cube Pharmacy Ltd t/a Kidderminster Late Night Pharmacy (Kidderminster) - FQW95
Kitsons Pharmacy - FF122
Day Lewis Plc (Worcester) - FKN71
Knights Chemist Ltd (Bromsgrove-Market Street (Central)) - FQR31
Matrix Primary Healthcare Ltd (Branch: 6036 - Evesham Pharmacy) - FQR64
Knights Chemist Ltd (Redditch-Winyates) - FAV46
LloydsPharmacy (Branch: 7385 - Rubery-202 New Road) - FCD39
Asda Pharmacy (Branch: 4273 - Worcester) - FKH25
Boots UK Ltd (Branch: 1271 - Kidderminster-Bromsgrove St) - FG434
Cube Pharmacy Ltd (Kidderminster Pharmacy) - FD652
Matrix Primary Healthcare Ltd (Areley Kings Pharmacy) - FEX59
Morrisons Pharmacy (Bromsgrove) - FFV57
Tesco Pharmacy (Kidderminster) - FJH90
Murrays Healthcare (Worcester-Turnpike) - FX759
Tesco Pharmacy (Worcester) - FAD08
Shaunak's Ltd-Stewart PH (Bengeworth Pharmacy) - FN081
Co-operative Pharmacy (Kidderminster-Franche) - FH827
LloydsPharmacy (Branch: 6035 - Worcester-Spring Gardens) - FC157
Millstream-Saltley Ltd (Woodrow Pharmacy) - FGT31
Murrays Healthcare (Malvern-Prospect View) - FT381
Stock & Lindsay Ltd (Stock & Lindsay Pharmacy) - FGE31
Boots UK Ltd (Branch: 1837 - Pershore) - FKQ60
Patel PK (York Pharmacy) - FAP45
Shaunak's Ltd (Evesham-Vale Pharmacy) - FLK28
Murrays Healthcare (Bewdley Pharmacy) - FP510
Scales Pharmacy (Worcester-Upper Tything) -

FYH10
Knights Chemist Ltd (Bromsgrove-Birmingham Road) - FR583
Flintlow Ltd (Droitwich Pharmacy) - FD998
Murrays Healthcare (Malvern-Victoria Pharmacy, Worcester Rd) - FNN21
Boots UK Ltd (Branch: 0259 - Worcester) - FQT70
Knights Chemist Ltd (Bromsgrove-Catshill) - FWW91
Superdrug Pharmacy (Branch: 0257 - Worcester St Swithins) - FY495
Scales Pharmacy (Worcester-Astwood/Rainbow Hill) - FHT47
Co-operative Pharmacy (Stourport) - FVR26
Knights Chemist Ltd (Rubery) - FTX59
LloydsPharmacy (Branch: 0205 - Bromsgrove-New Road) - FYD21
Boots UK Ltd (Branch: 6705 - Evesham-Retail Park) - FA227
Kidderminster Pharmacy - FAH30
Knights Chemist Ltd (Redditch-Crabbs Cross) - FX918
Boots UK Ltd (Branch: 0353 - Droitwich) - FKC01
Murrays Healthcare (Worcester-Elbury Moor) - FX085
Patel PK (Nightingale Pharmacy) - FT243
Shaunak's Ltd-Stewart (Evesham-Waterside Pharmacy) - FEM42
Scales Pharmacy (Worcester-Ronkswood) - FGQ33
Makar RR (St Mary Pharmacy) - FX620
Ogle (DL) Ltd - FK177
LloydsPharmacy (Branch: 0253 - Malvern-Barnards Green) - FV477
Rowlands Pharmacy (Branch: 1503 - Tenbury) - FNN38
LloydsPharmacy (Branch: 0759 - Bromsgrove-BHI Parkside) - FPQ61
LloydsPharmacy (Branch: 7414 - Redditch-William Street) - FG071
Boots UK Ltd (Branch: 0258 - Bromsgrove) - FLX98

Boots UK Ltd (Branch: 1104 - Kidderminster-Weavers Wharf) - FE890
LloydsPharmacy (Branch: 0648 - Wythall) - FQE95
Boots UK Limited (Branch: 6546 - Malvern-Enigma Retail Park) - FLR25
Rowlands Pharmacy (Branch: 1502 - Redditch-Church Green) - FRJ05
Murrays Healthcare (Worcester-Henwick Halt) - FJT77
A2Z Healthcare (UK) Ltd (Rubery Late Night Pharmacy) - FGQ24
Boots UK Ltd (Branch: 0148 - Malvern-Church Street) - FFX09
Boots UK Ltd (Branch: 0252 - Evesham-Bridge Street) - FLE44
Boots UK Ltd (Branch: 0256 - Redditch) - FCH56
Boots UK Ltd (Branch: 0288 - Stourport-on-Severn) - FPF00
Boots UK Ltd (Branch: 5087 - Upton) - FQA38
Chepester Ltd (Hollywood Pharmacy) - FTA06
Co-operative Pharmacy (Kidderminster-Foley) - FT112+
Co-operative Pharmacy (Kidderminster-Linden) - FHR76
Commissioner Test Pharmacy (Branch: 1024 - Spetchley)
Dudley Taylor Pharmacies Ltd (Barnt Green Pharmacy) - FCJ67
Evans SJ & JW Ltd (Evans Pharmacy) - FVK39
First Health (Midlands) Ltd (Claremont House Pharmacy) - FNR17
Giles (AS & EEF) Ltd (Kitsons Pharmacy) - FXQ40+
Gorgemead Ltd (Branch: 734 - Cohens Chemist) - FGA01
Jagpal (B&H) Ltd (Healthpoint Pharmacy) - FDD92
Knights Chemist Ltd (Redditch-Astwood Bank) - FLF99
Knights Chemist Ltd (Redditch-Headless Cross) - FD681
LloydsPharmacy (Branch: 0063 - Rubery-177 New Road) - FXL70
LloydsPharmacy (Branch: 0606 - Worcester-St

Peters) - FF707
LloydsPharmacy (Branch: 0647 - Alvechurch) - FP076
LloydsPharmacy (Branch: 0764 - Redditch-Elgar House Surgery) - FCT63
LloydsPharmacy (Branch: 0974 - Broadway) - FV552
LloydsPharmacy in Sainsburys (Branch: 5130 - Kidderminster) - FH412
LloydsPharmacy in Sainsburys (Branch: 5197 - Redditch) - FEC37
Morrisons Pharmacy (Evesham) - FX853
Murrays Healthcare (Malvern-Malvern Pharmacies Group) - FNK08
Murrays Healthcare (Malvern-Malvern Pharmacy, Church St) - FP660
Murrays Healthcare (Worcester-Barbourne Health Centre) - FWN65
Murrays Healthcare (Worcester-St Johns) - FMQ07
Patel DS (Claines Pharmacy) - FNK94
Patel KP-Scriptcare Ltd (Hillview Pharmacy) - FPE29
Rowlands Pharmacy (Branch: 1418 - Redditch-Church Hill) - FKT11
Stourport Healthcare Ltd (Stourport Pharmacy) - FED42
Tesco Pharmacy (Redditch) - FWA18
Virdee G (Lygon Pharmacy) - FJ818
Well (Branch: 200345 - West Hagley - Worcester Road) - FNJ44
Yau PM (J&J Pharmacy) - FV426

Sharps Disposal Providers

The aims of the service are to: reduce the risk of needle stick injury in the community, reduce the inappropriate disposal of patient's personal used sharps and to provide a safe, secure and convenient means of disposal of patient's personal sharps. Participating Service Providers accept sharps containers from patients - safely and securely storing them until collected by the nominated disposal service in accordance with the Environment Agency Waste Regulations.

A2Z Healthcare (UK) Ltd (Rubery Late Night Pharmacy)
196 New Road, Rubery, Birmingham, B45 9JA
Asda Pharmacy (Worcester)
Silver Street, Lowesmore, Worcester, WR1 2DA
Chepester Ltd (Hollywood Pharmacy)
59 May Lane, Hollywood, Birmingham, B47 5PA
Co-operative Pharmacy (Kidderminster-Foley)
81 Stourport Road, Foley Park, Kidderminster, DY11 7BQ
Co-operative Pharmacy (Stourport)
Co-op Superstore, Lombard Street/Tan Lane, Stourport-on-Severn, DY13 8ND
Cube Pharmacy Ltd (Kidderminster Pharmacy)
24 Comberton Hill, Kidderminster, DY10 1QN
Cube Pharmacy Ltd t/a Kidderminster Late Night Pharmacy (Kidderminster)
9 Lower Mill Street, Kidderminster, DY11 6UU
Dudley Taylor Pharmacies (Corbett Pharmacy)
36 Corbett Avenue, Droitwich, WR9 7BE
Evans SJ & JW Ltd (Evans Pharmacy)
Galen House, 231 Worcester Road, Malvern, WR14 1SU
Flintlow Ltd (Droitwich Pharmacy)
Droitwich Health Centre, Ombersley Street East, Droitwich, WR9 8RD
Gorgemead Ltd (Cohens Chemist)
Hume Street Medical Centre, Hume Street, Kidderminster, DY11 6SF
Jagpal (B&H) Ltd (Healthpoint Pharmacy)
66 Load Street, Bewdley, DY12 2AW
Kitsons Pharmacy
12 Broad Street, , Worcester, WR1 3LH
Knights Chemist Ltd (Bromsgrove-Birmingham Road)
36 Birmingham Road, Bromsgrove, B61 0DD

Knights Chemist Ltd (Bromsgrove-Catshill)
155-157 Golden Cross Lane, Catshill, Bromsgrove, B61 0JZ
Knights Chemist Ltd (Bromsgrove-Market Street (Central))
18 Market Street, Bromsgrove, B61 8DA
Knights Chemist Ltd (Redditch-Astwood Bank)
1196B Evesham Road, Astwood Bank, Redditch, B96 6AA
Knights Chemist Ltd (Redditch-Crabbs Cross)
434 Evesham Road, Crabbs Cross, Redditch, B97 5JB
Knights Chemist Ltd (Redditch-Headless Cross)
65 Evesham Road, Headless Cross, Redditch, B97 4JX
Knights Chemist Ltd (Redditch-Winyates)
18 Winyates Centre, Winyates, Redditch, B98 0NR
LloydsPharmacy (Alvechurch)
7-8 The Square, Alvechurch, Birmingham, B48 7LA
LloydsPharmacy (Broadway)
Fish Hill, 22 High Street, Broadway, WR12 7DT
LloydsPharmacy (Redditch-William Street)
15 William Street, Redditch, B97 4AJ
LloydsPharmacy (Rubery-202 New Road)
202 New Road, Rubery, Rednal, Birmingham, B45 9JA
LloydsPharmacy (Worcester-Spring Gardens)
Spring Gardens Medical Centre, Providence Street, Worcester, WR1 2BS
LloydsPharmacy (Worcester-St Peters)
3-4 St Peter the Great Shopping Centre, St.Peters Drive, Worcester, WR5 3TA
LloydsPharmacy (Wythall)
221 Station Road, Wythall, Birmingham, B47 6ET
LloydsPharmacy in Sainsburys (Kidderminster)
2 Carpet Trades Way, Kidderminster, DY11 6XP
Lloyds Pharmacy (Malvern)
93-95 Barnards Green Road, Malvern WR14 3LU

Makar RR (St Mary Pharmacy)
Farmers Way, Westlands, Droitwich, WR9 9EQ
Matrix Primary Healthcare Ltd (Areley Kings Pharmacy)
38 Areley Common, Areley Kings, DY13 0NQ
Matrix Primary Healthcare Ltd (Evesham Pharmacy)
30-36 High Street, Evesham, WR11 4HJ
Millstream-Saltley Ltd (Woodrow Pharmacy)
9 Woodrow Centre, Redditch, B98 7RY
Morrisons Pharmacy (Bromsgrove)
Buntsford Park Road, Bromsgrove, B60 3DX
Morrisons Pharmacy (Evesham)
The Link, Four Pools Estate, Evesham, WR11 6UT
Murrays Healthcare (Bewdley Pharmacy)
68 Load Street, Bewdley, Worcester, DY12 2AW
Murrays Healthcare (Malvern-Malvern Pharmacies Group)
Maple Road, Enigma Business Park, Malvern, WR14 1GQ
Murrays Healthcare (Malvern-Malvern Pharmacy, Church St)
75 Church Street, Malvern, WR14 2AE
Murrays Healthcare (Malvern-Prospect View)
Prospect View Medical Centre, 300 Pickersleigh Road, Malvern, WR14 2GP
Murrays Healthcare (Malvern-Victoria Pharmacy, Worcester Rd)
146 Worcester Road, Malvern Link, WR14 1SS
Murrays Healthcare (Worcester-Barbourne Health Centre)
44 Droitwich Road, Worcester, WR3 7LH
Murrays Healthcare (Worcester-Elbury Moor)
Elbury Moor Medical Centre, Fairfield Close, Brickfields, Worcester, WR4 9TX
Murrays Healthcare (Worcester-Henwick Halt)
1A Ingles Drive, Henwick Halt, Worcester, WR2 5AH
Murrays Healthcare (Worcester-St Johns)
St Johns Medical Centre, 299 Bromyard Road, St Johns, Worcester, WR2 5FB
Murrays Healthcare (Worcester-Turnpike)
Turnpike House Medical Centre, 35 Newtown Road, Ronkswood, Worcester, WR5 1HG
Ogle (DL) Ltd

18-20 St Johns, Worcester, WR2 5AH
Patel DS (Claines Pharmacy)
153-155 Ombersley Road, Worcester, WR3 7BX
Patel KP-Scriptcare Ltd (Hillview Pharmacy)
60 Bromsgrove Road, Redditch, B97 4RN
Patel PK (Nightingale Pharmacy)
Unit 2, Heronswood Road, Spennells, Kidderminster, DY10 4EX
Patel PK (York Pharmacy)
14-15 York Street, Stourport-on-Severn, DY13 9EF
Pinhoe Pharmacy Ltd (Giles Pharmacy)
22 Cranham Drive, Warndon, Worcester, WR4 9PA
L Rowland & Co (Retail) Ltd
Rowlands Pharmacy (Redditch - Church Hill Centre)
Rowlands Pharmacy (Redditch-Church Green)
7 Church Green West, Redditch, B97 4DU
Rowlands Pharmacy (Tenbury)
7-9 Teme Street, Tenbury Wells, WR15 8BB
Scales Pharmacy (Worcester-Astwood/Rainbow Hill)
42 Astwood Road, Rainbow Hill, Worcester, WR3 8EZ
Scales Pharmacy (Worcester-Ronkswood)
27 Lichfield Avenue, Ronkswood, Worcester, WR5 1NW
Scales Pharmacy (Worcester-Upper Tything)
37-38 Upper Tything, Worcester, WR1 1JZ
Shaunak's Ltd (Evesham-Vale Pharmacy)
Evesham Medical Centre, Abbey Lane, Evesham, WR11 4BS
Shaunak's Ltd-Stewart (Evesham-Waterside Pharmacy)
Evesham, WR11 6JZ
Shaunak's Ltd-Stewart PH (Bengeworth Pharmacy)
75/77 Port Street, Evesham, WR11 1LR
Stock & Lindsay Ltd (Stock & Lindsay Pharmacy)
3 Matchborough Centre, Matchborough Way, Redditch, B98 0EP
Stourport Healthcare Ltd (Stourport Pharmacy)
13 York Street, Stourport-on-Severn, DY13 8EF

Superdrug Pharmacy (Worcester St Swithins)
4-5 St.Swithins Street, Worcester, WR1 2PY
Tesco Pharmacy (Kidderminster)
Tesco Superstore, Castle Road, Kidderminster DY11 6SW
Tesco Pharmacy (Redditch)
Tesco Extra, Coldfield Drive, Oakenshaw, Redditch, B98 7RU
Tesco Pharmacy (Worcester)
In-Store Pharmacy, Millwood Drive, Warndon, Worcester, WR4 0UJ
Virdee G (Lygon Pharmacy)
84 Worcester Road, Malvern, WR14 1NY
Yau PM (J&J Pharmacy)
177 Bath Road, Worcester, WR5 3AQ

Emergency Hormonal Contraception (EHC) under Patient Group Direction (PGD)

This service Improves patient choice and access to Emergency Hormonal Contraception (EHC) (in the form of levonorgestrel 1500mcg tablets).

The service aims to help reduce the numbers of unwanted pregnancies and terminations in females, aged 13 years or over and to provide advice on sexually transmitted diseases and contraception.

The pharmacist will also signpost where necessary to other sexual health services.

Name	Address
A2Z Healthcare (UK) Ltd	196 New Road, Rubery, Birmingham, B45 9JA
Asda Pharmacy	Silver Street, Lowesmore, Worcester, WR1 2DA
Boots UK Limited	Unit 11, Enigma Retail Park, Malvern, WR14 1JQ
Boots UK Ltd	Unit 2, Evesham Retail Park, Worcester Road, Evesham, WR11 4QR
Boots UK Ltd	1-4 Kingfisher Walk, Redditch, B97 4EY
Boots UK Ltd	Unit 15, Weavers Wharf, Kidderminster, DY10 1AA
Boots UK Ltd	33-35 Church Street, Malvern, WR14 2AA
Boots UK Ltd	1 Bromsgrove Street, Kidderminster , DY10 1PF
Boots UK Ltd	50 St Andrew's Square, Droitwich, WR9 8HE
Boots UK Ltd	28 High Street, Pershore, WR10 1BG
Boots UK Ltd	19-21 Bridge Street, Evesham, WR11 4SQ
Boots UK Ltd	78 High Street, Bromsgrove, B61 8EX

Boots UK Ltd	27 High Street, Stourport-on-Severn, DY13 8BJ
Boots UK Ltd	12 High Street, Upton-upon-Severn, WR8 0HB
Boots UK Ltd	72-74 High Street, Worcester, WR1 2EU
Chepester Ltd	59 May Lane, Hollywood, Birmingham, B47 5PA
Church Street Healthcare Ltd	The Church Street Surgery, David Corbet House, Callows Lane, Kidderminster, DY10 2JG
Co-operative Pharmacy	87 Franche Road, Kidderminster, DY11 5BJ
Co-operative Pharmacy	46 Linden Avenue, Kidderminster, DY10 3AB
Co-operative Pharmacy	Co-op Superstore, Lombard Street/Tan Lane, Stourport-on-Severn, DY13 8ND
Cube Pharmacy Ltd	24 Comberton Hill, Kidderminster, DY10 1QN
Cube Pharmacy Ltd t/a Kidderminster Late Night Pharmacy	Waterloo street / Coventry Street, Kidderminster, Worcestershire, DY10 2BG
Cube Pharmacy Ltd t/a Kidderminster Pharmacy	81 Stourport Road, Kidderminster, Worcestershire, DY11 7BQ
Day Lewis Plc	22 Cranham Drive, Warndon, Worcester, WR4 9PA
Dudley Taylor Pharmacies	36 Corbett Avenue, Droitwich, WR9 7BE
Dudley Taylor Pharmacies Ltd	32 Hewell Road, Barnt Green, Birmingham, B45 8NE
EMAIL TEST 1	Weatherwise
Evans SJ & JW Ltd	Galen House, 231 Worcester Road, Malvern, WR14 1SU
First Health (Midlands) Ltd	119-121 Church Street, Malvern, WR14 2AJ
Flintlow Ltd	Droitwich Health Centre, Ombersley Street East, Droitwich, WR9 8RD
Gorgemead Ltd	Hume Street Medical Centre, Hume Street, Kidderminster, DY11 6SF
Homeward Nutricia Logistics	Wainwright Road, Warndon, Worcester WR4 9FA
Jagpal (B&H) Ltd	66 Load Street, Bewdley, DY12 2AW
Kitsons Pharmacy	12 Broad Street, , Worcester, , WR1 3LH
Knights Chemist Ltd	18 Winyates Centre, Winyates, Redditch, B98 0NR
Knights Chemist Ltd	65 Evesham Road, Headless Cross, Redditch, B97 4JX
Knights Chemist Ltd	1196B Evesham Road, Astwood Bank, Redditch, B96 6AA
Knights Chemist Ltd	18 Market Street, Bromsgrove, B61 8DA
Knights Chemist Ltd	36 Birmingham Road, Bromsgrove, B61 0DD
Knights Chemist Ltd	102 New Road, Rubery, Birmingham, B45 9HY

Knights Chemist Ltd	155-157 Golden Cross Lane, Catshill, Bromsgrove, B61 0JZ
Knights Chemist Ltd	434 Evesham Road, Crabbs Cross, Redditch, B97 5JB
LloydsPharmacy	Spring Gardens Medical Centre, Providence Street, Worcester, WR1 2BS
LloydsPharmacy	202 New Road, Rubery, Rednal, Birmingham, B45 9JA
LloydsPharmacy	Elgar House Surgery, Church Road, Redditch, B97 4AB
LloydsPharmacy	3-4 St Peter the Great Shopping Centre, St.Peters Drive, Worcester, WR5 3TA
LloydsPharmacy	15 William Street, Redditch, B97 4AJ
LloydsPharmacy	7-8 The Square, Alvechurch, Birmingham, B48 7LA
LloydsPharmacy	BHI Parkside Medical Centre, Stourbridge Road, Bromsgrove, B61 0AZ
LloydsPharmacy	221 Station Road, Wythall, Birmingham, B47 6ET
LloydsPharmacy	93-95 Barnards Green Road, Malvern, WR14 3LU
LloydsPharmacy	Fish Hill, 22 High Street, Broadway, WR12 7DT
LloydsPharmacy	177 New Road, Rubery, Rednall, Birmingham B45 9JW
LloydsPharmacy	46 New Road, Bromsgrove, B60 2JS
LloydsPharmacy in Sainsburys	Abbey Trading Estate,, Alvechurch Highway, Redditch, B97 6RF
LloydsPharmacy in Sainsburys	2 Carpet Trades Way, Kidderminster, DY11 6XP
Makar RR	Farmers Way, Westlands, Droitwich, WR9 9EQ
Matrix Primary Healthcare Ltd	38 Areley Common, Areley Kings, DY13 ONQ
Matrix Primary Healthcare Ltd	30-36 High Street, Evesham, WR11 4HJ
Millstream-Saltley Ltd	9 Woodrow Centre, Redditch, B98 7RY
Morrisons Pharmacy	Buntsford Park Road, Bromsgrove, B60 3DX
Morrisons Pharmacy	The Link, Four Pools Estate, Evesham, WR11 6UT
Morrisons Pharmacy	Roman Way, Malvern Link, WR14 1PZ
Murrays Healthcare	1A Ingles Drive, Henwick Halt, Worcester, WR2 5AH
Murrays Healthcare	St Johns Medical Centre, 299 Bromyard Road, St Johns, Worcester, WR2 5FB
Murrays Healthcare	146 Worcester Road, Malvern Link, WR14 1SS
Murrays Healthcare	68 Load Street, Bewdley, Worcester, DY12 2AW
Murrays Healthcare	75 Church Street, Malvern, WR14 2AE

Murrays Healthcare	Prospect View Medical Centre, 300 Pickersleigh Road, Malvern, WR14 2GP
Murrays Healthcare	Maple Road, Enigma Business Park, Malvern, WR14 1GQ
Murrays Healthcare	44 Droitwich Road, Worcester, WR3 7LH
Murrays Healthcare	Elbury Moor Medical Centre, Fairfield Close, Brickfields, Worcester, WR4 9TX
Murrays Healthcare	Turnpike House Medical Centre, 35 Newtown Road, Ronkswood, Worcester, WR5 1HG
Ogle (CM) Ltd	1 High Street, Pershore, WR10 1AB
Ogle (DL) Ltd	18-20 St Johns, Worcester, WR2 5AH
Pascal Solutions Ltd	11 Church Road, Redditch, B97 4AB
Patel DS	153-155 Ombersley Road, Worcester, WR3 7BX
Patel KP-Scriptcare Ltd	60 Bromsgrove Road, Redditch, B97 4RN
Patel PK	14-15 York Street, Stourport-on-Severn, DY13 9EF
Patel PK	Unit 2, Heronswood Road, Spennells, Kidderminster, DY10 4EX
Pure Health Ltd	18 Oxleasow Road, East Moons Moat, Redditch, B98 0RE
Rowlands Pharmacy	Church Hill Centre, Loxley Close, Redditch, B98 9JG
Rowlands Pharmacy	7-9 Teme Street, Tenbury Wells, WR15 8BB
Rowlands Pharmacy	7 Church Green West, Redditch, B97 4DU
Scales Pharmacy	27 Lichfield Avenue, Ronkswood, Worcester, WR5 1NW
Scales Pharmacy	42 Astwood Road, Rainbow Hill, Worcester, WR3 8EZ
Scales Pharmacy	37-38 Upper Tything, Worcester, WR1 1JZ
Shaunak's Ltd	Evesham Medical Centre, Abbey Lane, Evesham, WR11 4BS
Shaunak's Ltd-Stewart	Evesham, WR11 6JZ
Shaunak's Ltd-Stewart PH	75/77 Port Street, Evesham, WR11 1LR
Stock & Lindsay Ltd	3 Matchborough Centre, Matchborough Way, Redditch, B98 0EP
Stourport Healthcare Ltd	13 York Street, Stourport-on-Severn, DY13 8EF
Superdrug Pharmacy	4-5 St.Swithins Street, Worcester, WR1 2PY
Tesco Pharmacy	In-Store Pharmacy, Millwood Drive, Warndon, Worcester, WR4 0UJ
Tesco Pharmacy	Tesco Superstore, Castle Road, Kidderminster DY11 6SW
Tesco Pharmacy	Tesco Extra, Coldfield Drive, Oakenshaw, Redditch, B98 7RU

Virdee G	84 Worcester Road, Malvern, WR14 1NY
Well	96 Worcester Road, West Hagley, Stourbridge, DY9 0NJ
Yau PM	177 Bath Road, Worcester, WR5 3AQ
[Test Provider] Commissioner Test Pharmacy	Spetchley Road, Worcester WR5 2NP
[Test Provider] Test Pharmacy WHCT	Worcestershire Health and Care NHS Trust
[Superceded: 2017-02-07] Co-operative Pharmacy	81 Stourport Road, Foley Park, Kidderminster, DY11 7BQ
[Superceded: 2016-10-17] Giles (AS & EEF) Ltd	12 Broad Street, Worcester, WR1 3LH

Pregnancy stop smoking services

Worcestershire County Council commissions Pregnancy Stop Smoking Services from a range of providers on an any qualified provider (AQP), payment by result (PBR) contract. The purpose of pregnancy stop smoking services is to reduce the number of women smoking during pregnancy by providing evidence-based treatment and behavioural support to quit. The desired outcome of the service is to reduce levels of smoking-related illness, disability, premature death, and health inequality for the pregnant mother, foetus and baby.

The core elements of the service are the free provision of behavioural support and pharmacotherapy to quit. This can be face to face, home visits or by telephone. Nicotine replacement therapy (NRT) is provided during a face to face session, or by post for telephone support. Progress is measured at 4 weeks and 12 weeks after the quit date and recorded for a final time at delivery. Interventions are delivered by a pregnancy stop smoking advisor, who has received stop smoking service training that meets the published NCSCST standards (April 2011) for one-to-one and/or group support for pregnant women.

Information on local services with contact details can be found at:

<https://ylyc.worcestershire.gov.uk/health-and-wellbeing/stop-smoking-and-be-smoke-free/>

Appendix 7b: Healthy Living Pharmacies (HLPs)

Current HLPs

Trading as	Full Address	Add1	Add2	Postcode
Barbourne Pharmacy	4 Droitwich Road	Worcester		WR3 7LH
Barnt Green Pharmacy	32 Hewell Road	Barnt Green		B45 8NE
Bengeworth Pharmacy (stewarts pharmacy)	75/77 Port Street	Evesham		WR11 1LR
Bewdley Pharmacy	Bewdley Medical Centre	Dog Lane	Bewdley	DY12 2EF
Boots UK Ltd	15 Weavers Wharf	Kidderminster		DY10 1AA
Boots UK Ltd	72-74 High Street	Worcester		WR1 2EU
Boots UK Ltd	Evesham Retail Park	Worcester Road	Evesham	WR11 4AB
Boots UK Ltd	19-21 Bridge Street	Evesham		WR11 4SQ
Boots UK Ltd	Unit 11	Enigma Retail Park	Malvern	WR14 1JQ
Claines Pharmacy	153/155 Ombersley Road	Worcester		WR3 7BX
Claremont Pharmacy	119-121 Church Street	Malvern		WR14 2AJ
Cohens Chemist	Hume Street Medical Centre	Hume Street	Kidderminster	DY11 6SF
Cohens Chemist	Hume Street Medical Centre	Hume Street	Kidderminster	DY11 6SF
Corbett Pharmacy	36 Corbett Avenue	Droitwich		WR9 7BE
County Pharmacy	13-15 Church Road	Redditch		B97 4AB
Evesham Pharmacy	30-36 High Street		Evesham	WR11 4HJ
Giles Pharmacy	20-22 Cranham Drive		Worcester	WR4 9PA
Halt Pharmacy	1a Ingles Drive	Henwick Halt	Worcester	WR2 5HL
Healthpoint Pharmacy	66 Load Street	Bewdley		DY12 2AW
Hillview Pharmacy	60 Bromsgrove Rd	Redditch		B97 4RN
Hollywood Pharmacy	59 May Lane	Hollywood		B47 5PA
J & J Pharmacy	177 Bath Road		Worcester	WR5 3AQ
Kitsons Pharmacy	12 Broad Street		Worcester	WR1 3LH
Knights Central Pharmacy	18 Market Street		Bromsgrove	B61 8DA
Knights Chemist	155-157 Golden Cross Lane	Catshill	Bromsgrove	B61 0JZ
Knights Pharmacy	102 New Road		Rubery	B45 9HY
Knights Pharmacy	36 Birmingham Road		Bromsgrove	B61 0DD
Knights Pharmacy	1196b Evesham Road	Astwood Bank	Redditch	B96 6AA
Knights Pharmacy	65 Evesham Road	Headless Cross	Redditch	B97 4JX
Knights Pharmacy	434 Evesham Road	Crabbs Cross	Redditch	B97 5JB
Knights Pharmacy Winyates	Winyates Health Centre	Winyates Way	Redditch	B98 0NR
Lloydspharmacy	Abbey Trading Estate	Alvechurch Highway	Redditch	B98 6RF
Lloydspharmacy	221 Station Road	Wythall		B47 6ET
Lloydspharmacy	9 The Square	Alvechurch		B48 7LA
Lloydspharmacy	46 New Road	Bromsgrove		B60 2JT
Lloydspharmacy	BHI Parkside Medical Centre	Stourbridge Road	Bromsgrove	B61 0AZ

Lloydspharmacy	Elgar House Surgery	Church Road	Redditch	B97 4AB
Lloydspharmacy	Spring Gardens Health Centre	Providence Street	Worcester	WR1 2BS
Lloydspharmacy	22 High Street	Broadway		WR12 7DT
Lloydspharmacy	93-95 Barnards Green Road	Malvern		WR14 3LU
Malvern Pharmacy	75 Church Street	Malvern		WR14 2AE
Matchborough Pharmacy	3 Matchborough Centre	Matchborough	Redditch	B98 0EP
Morrisons Pharmacy	Buntsford Park Road	Bromsgrove		B60 3DX
Morrisons Pharmacy	Roman Way	Malvern		WR14 1TZ
morrisons pharmacy	The Link	Four Pools	Evesham	WR11 6UT
Murrays Healthcare	Maple Road	Enigma Business Park	Malvern	WR14 1GQ
Murrays Healthcare	Prospect View Medical Centre	300 Pickersleigh Road	Malvern	WR14 2GP
Murrays Healthcare	Elbury Moor Medical Centre	Fairfield Close	Worcester	WR4 9TX
Murrays Healthcare	Turnpike House Medical Centre	35 Newtown Road	Worcester	WR5 1HG
Murrays Pharmacy	St John's Medical Centre	Bromyard Road	Worcester	WR2 5FB
Rowlands Pharmacy	Unit 4	Church Hill Neighbourhood Centre	Tanhouse Lane	B98 9AA
Rowlands Pharmacy	7-9 Teme Street	Tenbury Wells		WR15 8BB
Rubery Late Night Pharmacy	196 New Road	Rubery		B45 9JA
Salts Medilink	5 Keil Close	Broadway		WR12 7DP
Scales Pharmacy	37-38 Upper Tything	Worcester		WR1 1JZ
Scales Pharmacy	42 Astwood Road	Worcester		WR3 8EZ
Scales Pharmacy	27 Lichfield Avenue	Ronkswood	Worcester	WR5 1NW
St Mary Pharmacy	Farmers Way	Westlands	Droitwich	WR9 9EQ
Stourport Pharmacy	13 York St	Stourport-on-Severn		DY13 9EF
Superdrug Stores PLC	4-5 St Swithins Street	Worcester		WR1 2PY
Tesco Instore Pharmacy	Tesco Superstore	Castle Road	Kidderminster	DY10 1AG
Tesco Instore Pharmacy	Tesco Extra	Coldfield Drive	Redditch	B98 7RU
The Co-operative Pharmacy	87 Franche Road	Kidderminster		DY11 5BJ
The Co-operative Pharmacy	Co-op Superstore	Lombard Street/ Tan Lane	Stourport-on-Severn	DY13 8ND
Vale Pharmacy	Evesham Medical Centre	Abbey Lane	Evesham	WR11 4BS
Victoria Pharmacy	146 Worcester Road	Malvern Link	Malvern	WR14 1SS
Waterside Pharmacy	Waterside Pharmacy	Evesham		WR11 6JZ
Well	96 Worcester Road	West Hagley	Stourbridge	DY9 0NJ
Woodrow Pharmacy	Woodrow Centre	Redditch	Worcestershire	B98 7RY

Future HLPs

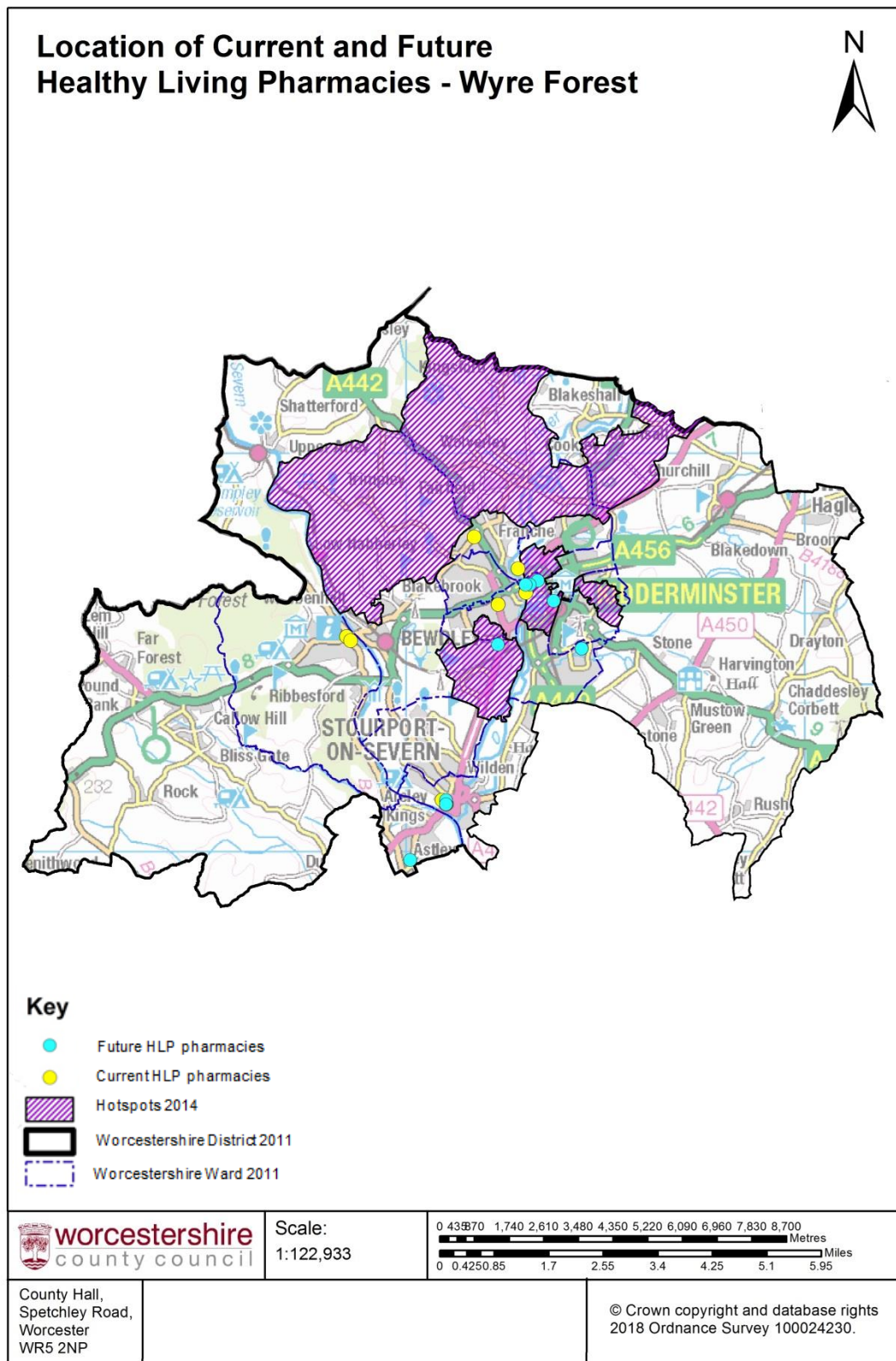
Trading as	Full Address	Add1	Add2	Postcode
Areley Kings Pharmacy	38 Areley Common	Areley Kings		DY13 0NQ
Boots UK Ltd	78 High Street	Bromsgrove		B61 8HD
Boots UK Ltd	1-4 Kingfisher Walk	Redditch		B97 4EY
Boots UK Ltd	28 High Street	Pershore		WR10 1BG
Boots UK Ltd	27 High Street	Stourport-on-Severn		DY13 8BJ
Boots UK Ltd	87-89 Church Street	Malvern		WR14 2AA
Droitwich Pharmacy	Droitwich Medical Centre	Ombersley Street East	Droitwich	WR9 8RD
Evans Pharmacy	Galen House	231 Worcester Road	Malvern	WR14 1SU
Kidderminster Late Night Pharmacy	Primary Care Centre Coventry Street/Waterloo Street	Kidderminster		DY10 2BG
Kidderminster Pharmacy	24 Comberton Hill	Kidderminster		DY10 1QN
Kidderminster Pharmacy	Units A5/A11	King Charles Sq	Swan Centre	DY10 2AZ
Kidderminster Pharmacy	81 Stourport Road	Foley Park	Kidderminster	DY11 7BQ
Kitsons Pharmacy	12 Broad Street	Worcester		WR1 3LH
Lygon Pharmacy	84 Worcester Road	Malvern		WR14 1NY
Nightingale Pharmacy	Unit 2	Heronswood Road	Spennells	DY10 4EX
Nightingale Pharmacy	Unit 2	Heronswood Road	Spennells	DY10 4EX
Ogles CM Ltd	1 High Street	Pershore		WR10 1AB
St Mary Pharmacy Limited	St Mary Pharmacy	Farmers Way Droitwich		WR9 9EQ
YORK PHARMACY	14-15 York Street	Stourport on Severn	Worcestershire	DY13 9EF
Church Street Pharmacy	David Corbet House	Callows Lane	Kidderminster	DY10 2JG
Ogle CM	36 Church Street	Pershore	Worcestershire	WR10 1DT
Ogle D	18-20 St John's	Worcester		WR2 5AH

Appendix 7bi: Pharmacies registered under the Pharmacy Access Scheme

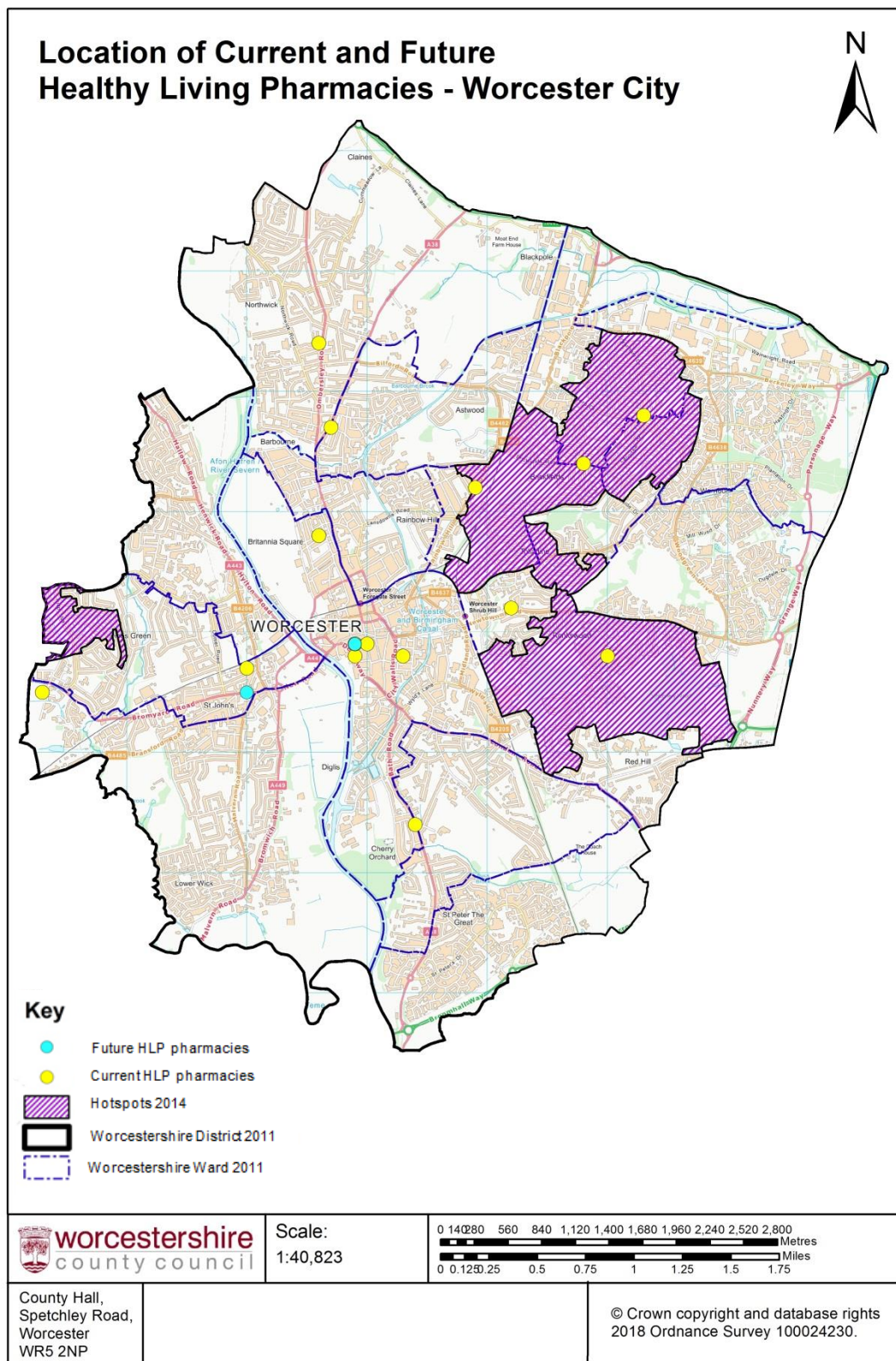
Fcode	Trading Name	Address 1	Address 2	Address 3	Address 4	Postcode
FAD08	TESCO IN-STORE PHARMACY	IN-STORE PHARMACY	TESCO	MILLWOOD DRIVE	WARNDON, WORCESTER	WR4 0UJ
FCJ67	BARNT GREEN PHARMACY	32 HEWELL ROAD	BARNT GREEN	BIRMINGHAM	WEST MIDLANDS	B45 8NE
FEX59	ARELEY KINGS PHARMACY	38 ARELEY COMMON	ARELEY KINGS	WORCESTERSHIRE		DY13 0NQ
FF707	LLOYDSPHARMACY	UNIT 3-4 TESCO'S COMPLEX	ST.PETERS DRIVE	WORCESTER		WR5 3TA
FFV57	MORRISONS PHARMACY	BUNTSFORD PARK ROAD	BROMSGROVE	WORCESTERSHIRE		B60 3DX
FGE31	STOCK & LINDSAY LTD	3 MATCHBOROUGH CENTRE	REDDITCH	WORCESTER		B98 0EP
FGT31	WOODROW PHARMACY	9 WOODROW CENTRE	WOODROW	REDDITCH	WORCESTERSHIRE	B98 7RY
FKT11	ROWLANDS PHARMACY	CHURCH HILL N/HOOD CENTRE	TANHOUSE LANE	REDDITCH	WORCESTERSHIRE	B98 9AA
FLF99	KNIGHTS PHARMACY	1196B EVERSHAM ROAD	ASTWOOD BANK	REDDITCH	WORCESTERSHIRE	B96 6AA

FP076	LLOYDSPHARMACY	7-8 THE SQUARE	ALVECHURCH	BIRMINGHAM		B48 7LA
FQE95	LLOYDSPHARMACY	221 STATION ROAD	WYTHALL	BIRMINGHAM		B47 6ET
FT243	NIGHTINGALE PHARMACY	UNIT 2,HERONSWOOD ROAD	SPENNELLS ESTATE	KIDDERMINSTER	WORCESTERSHIRE	DY10 4EX
FTA06	HOLLYWOOD PHARMACY	59 MAY LANE	HOLLYWOOD	BIRMINGHAM		B47 5PA
FV426	J & J PHARMACY LTD	177 BATH ROAD	WORCESTER			WR5 3AQ
FV552	LLOYDSPHARMACY	FISH HILL	22 HIGH STREET	BROADWAY	WORCESTERSHIRE	WR12 7DT
FWW91	KNIGHTS CHEMIST	155-157 GOLDEN CROSS LANE	CATSHILL	BROMSGROVE	WORCESTERSHIRE	B61 0JZ
FX620	ST MARY PHARMACY	FARMERS WAY	WESTLANDS	DROITWICH	WORCESTERSHIRE	WR9 9EQ
FX853	MORRISONS PHARMACY	THE LINK	FOUR POOLS ESTATE	EVESHAM	WORCESTERSHIRE	WR11 6UT

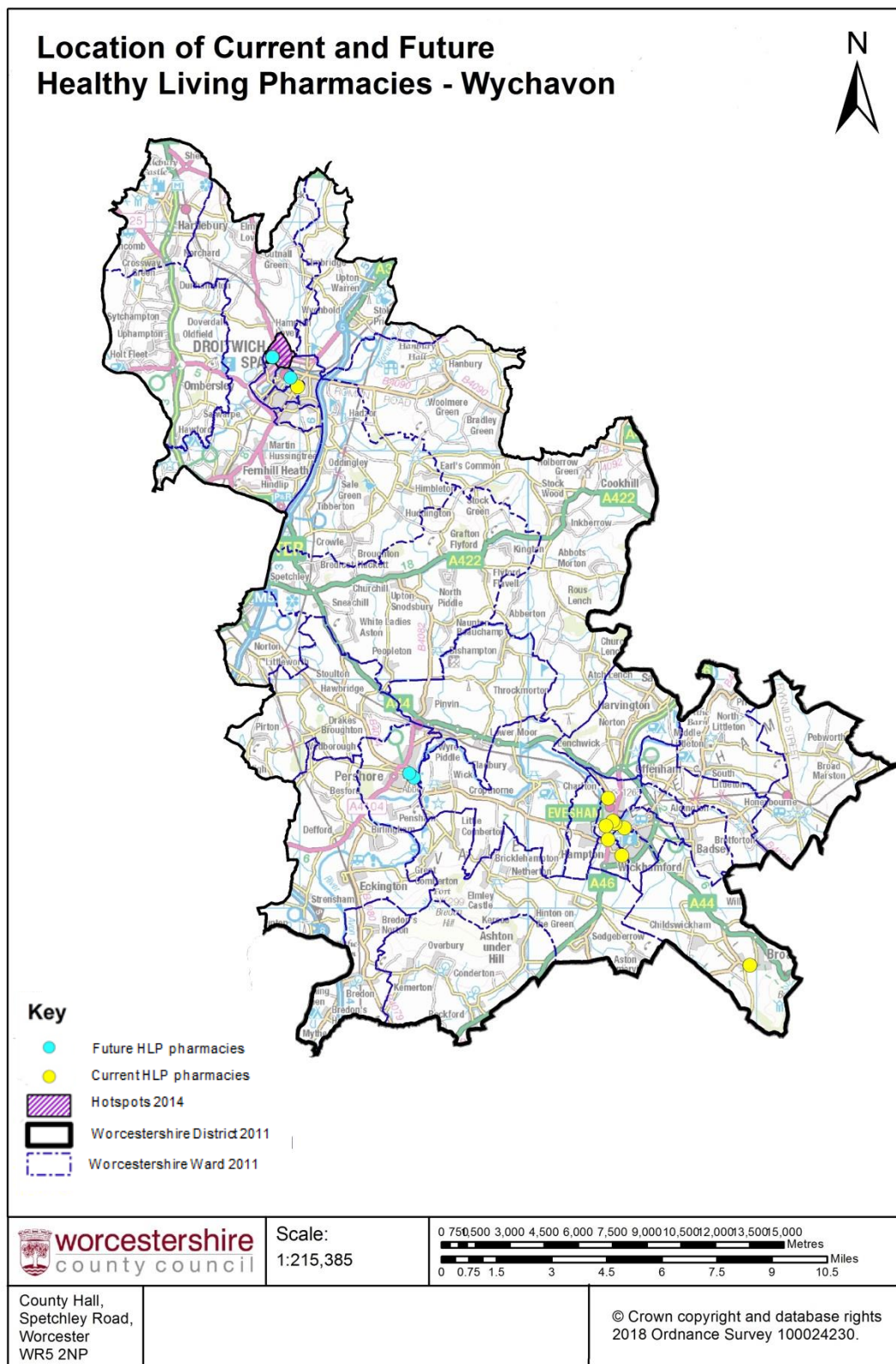
Appendix 7c: Healthy Living Pharmacies – Wyre Forest



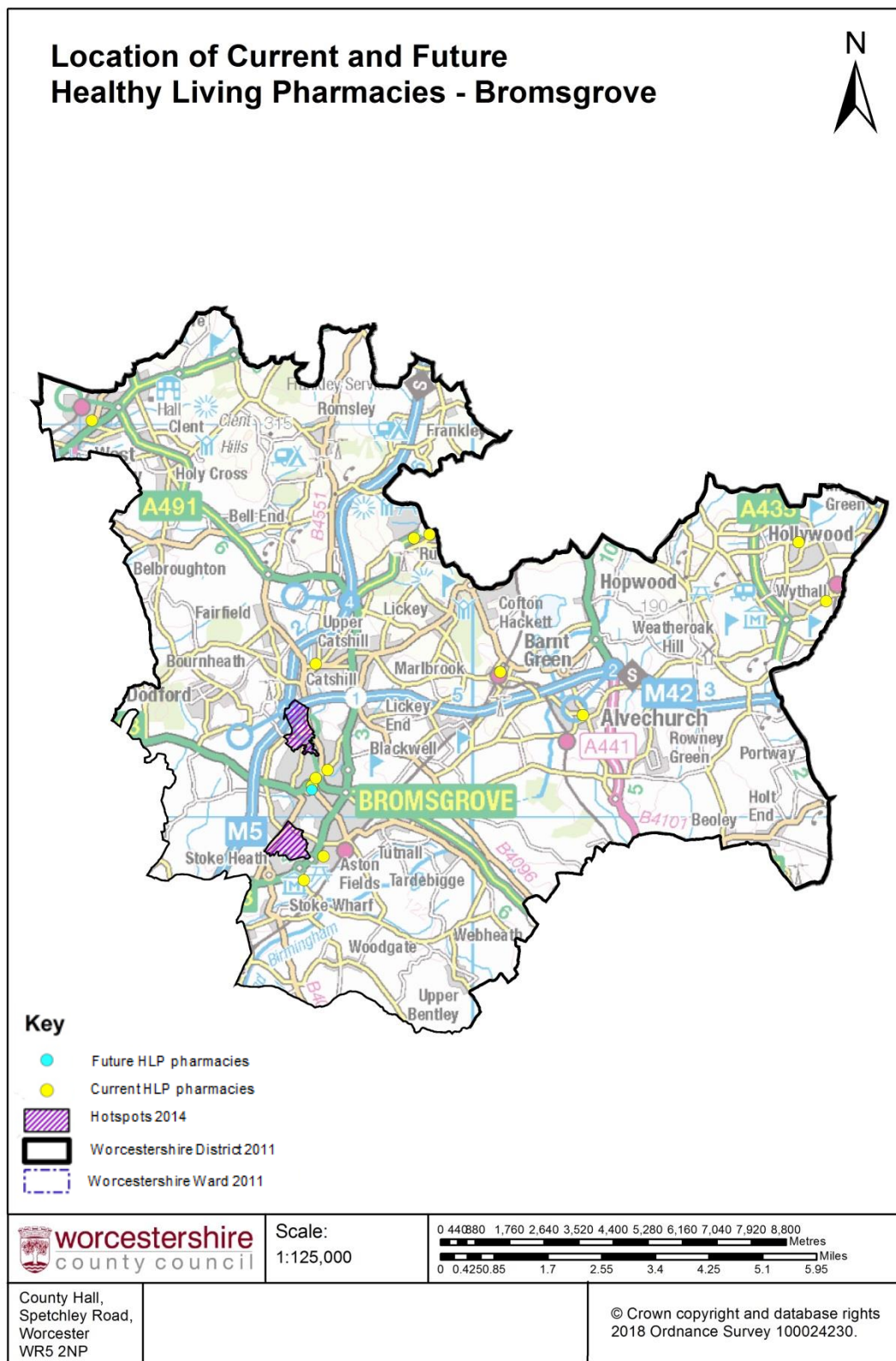
Appendix 7d: Healthy Living Pharmacies – Worcester



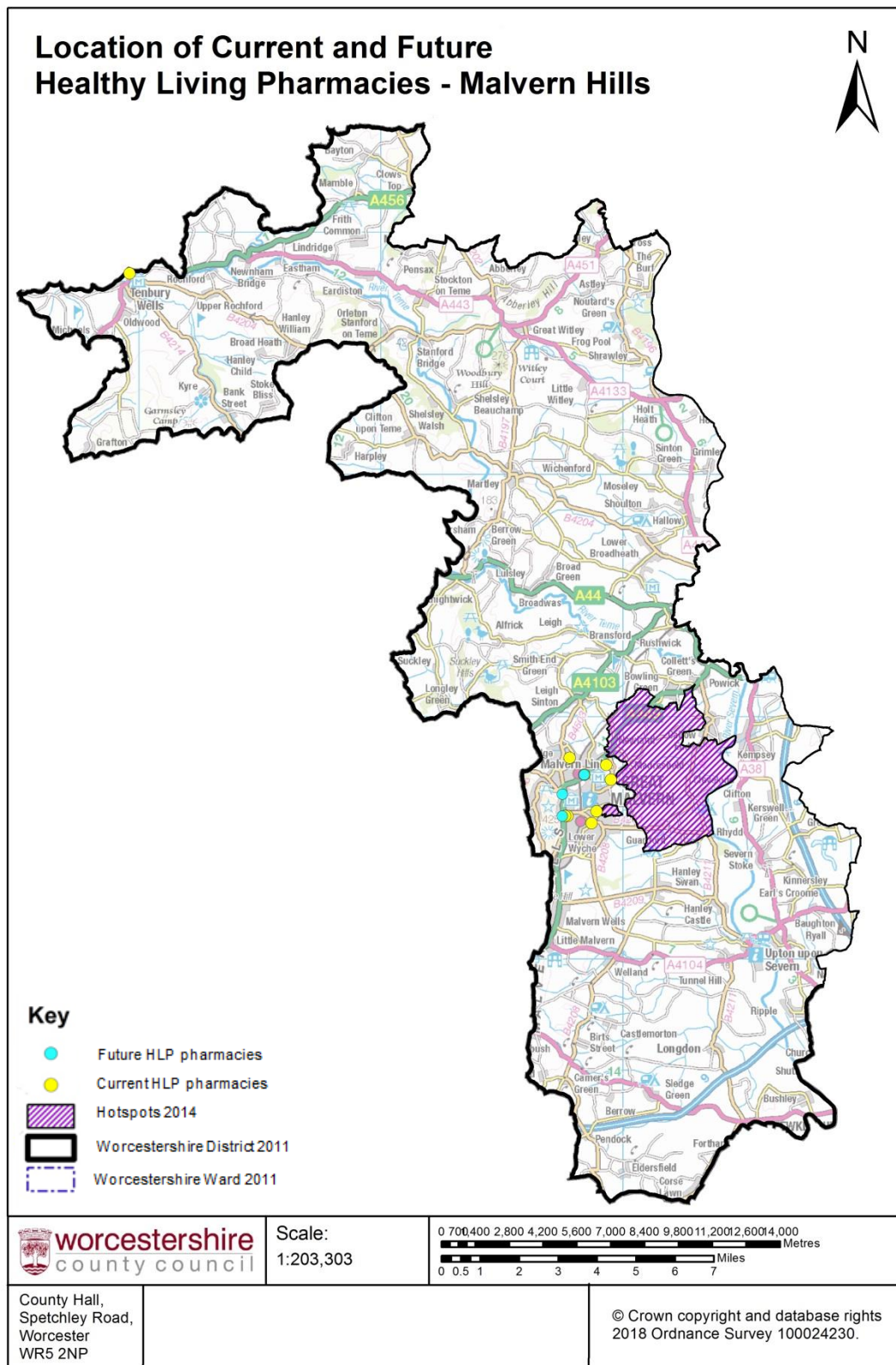
Appendix 7e: Healthy Living Pharmacies – Wychavon



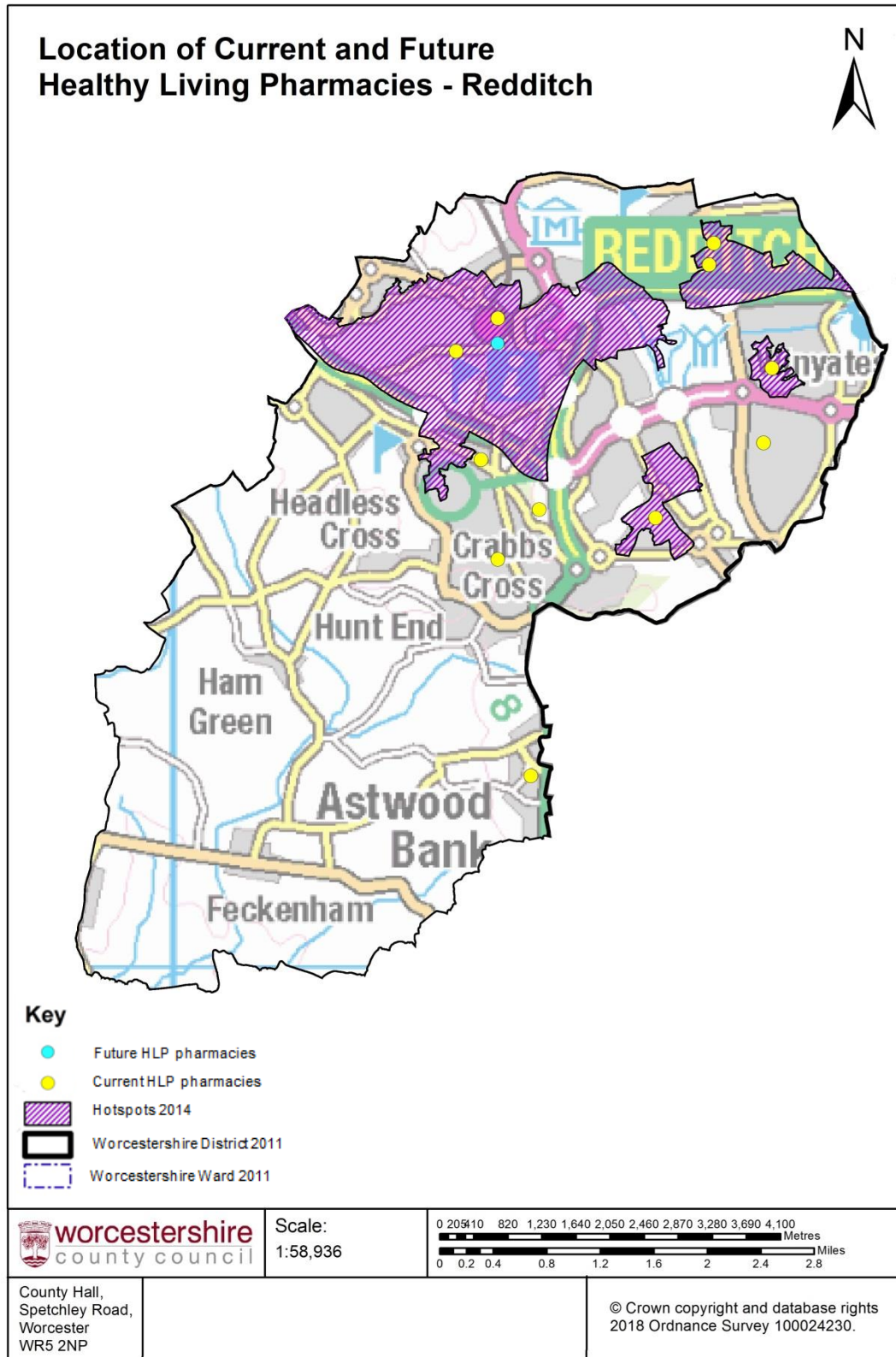
Appendix 7f: Healthy Living Pharmacies – Bromsgrove



Appendix 7g: Healthy Living Pharmacies – Malvern Hills



Appendix 7h: Healthy Living Pharmacies – Redditch



1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100	2101	2102	2103	2104	2105	2106	2107	2108	2109	2110	2111	2112	2113	2114	2115	2116	2117	2118	2119	2120	2121	2122	2123	2124	2125	2126	2127	2128	2129	2130	2131	2132	2133	2134	2135	2136	2137	2138	2139	2140	2141	2142	2143	2144	2145	2146	2147	2148	2149	2150	2151	2152	2153	2154	2155	2156	2157	2158	2159	2160	2161	2162	2163	2164	2165	2166	2167	2168	2169	2170	2171	2172	2173	2174	2175	2176	2177	2178	2179	2180	2181	2182	2183	2184	2185	2186	2187	2188	2189	2190	2191	2192	2193	2194	2195	2196	2197	2198	2199	2200	2201	2202	2203	2204	2205	2206	2207	2208	2209	2210	2211	2212	2213	2214	2215	2216	2217	2218	2219	2220	2221	2222	2223	2224	2225	2226	2227	2228	2229	2230	2231	2232	2233	2234	2235	2236	2237	2238	2239	2240	2241	2242	2243	2244	2245	2246	2247	2248	2249	2250	2251	2252	2253	2254	2255	2256	2257	2258	2259	2260	2261	2262	2263	2264	2265	2266	2267	2268	2269	2270	2271	2272	2273	2274	2275	2276	2277	2278	2279	2280	2281	2282	2283	2284	2285	2286	2287	2288	2289	2290	2291	2292	2293	2294	2295	2296	2297	2298	2299	2300	2301	2302	2303	2304	2305	2306	2307	2308	2309	2310	2311	2312	2313	2314	2315	2316	2317	2318	2319	2320	2321	2322	2323	2324	2325	2326	2327	2328	2329	2330	2331	2332	2333	2334	2335	2336	2337	2338	2339	2340	2341	2342	2343	2344	2345	2346	2347	2348	2349	2350	2351	2352	2353	2354	2355	2356	2357	2358	2359	2360	2361	2362	2363	2364	2365	2366	2367	2368	2369	2370	2371	2372	2373	2374	2375	2376	2377	2378	2379	2380	2381	2382	2383	2384	2385	2386	2387	2388	2389	2390	2391	2392	2393	2394	2395	2396	2397	2398	2399	2400	2401	2402	2403	2404	2405	2406	2407	2408	2409	2410	2411	2412	2413	2414	2415	2416	2417	2418	2419	2420	2421	2422	2423	2424	2425	2426	2427	2428	2429	2430	2431	2432	2433	2434	2435	2436	2437	2438	2439	2440	2441	2442	2443
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101 Pharmacies
1 Appliance

Saturday
Close

[illegible]101 Pharmacies
1 Appliance

Sunday
Core
Supplementary

[illegible]

Appendix 8b - Worcestershire Dispensing GPs Hours (see online version for larger print)

MONDAY

							Dispensary Opening Hours																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	
Area	GP Code	Practice Name	Address 1	Address 2	Town	County	Postcode	Monday	Tuesday	Wednesday	Thursday	Friday	0800	0815	0830	0845	0850	0855	0900	0915	0930	0945	1000	1015	1030	1045	1100	1115	1130	1145	1200	1215	1230	1245	1300	1315	1330	1345	1400	1415	1430	1445	1450	1515	1530	1545	1600	1615	1630	1645	1650	1700	1715	1730	1745	1800	1815	1830	1845	1900	1915	1930	1945	2000																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																								
SW	M81046	Abbottswood Medical Centre	Defford Road		Pershore	Worcestershire		08:00-18:30	08:00-18:30	08:00-18:30	08:00-18:30	08:00-18:30																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																												

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Area	GP Code	Practice Name	Address 1	Address 2	Town	County	Postcode	Monday	Tuesday	Wednesday	Thursday	Friday	08:00	08:15	08:30	08:45	09:00	09:15	09:30	09:45	10:00	10:15	10:30	10:45	11:00	11:15	11:30	11:45	12:00	12:15	12:30	12:45	13:00	13:15	13:30	13:45	14:00	14:15	14:30	14:45	15:00	15:15	15:30	15:45	16:00	16:15	16:30	16:45	16:50	17:00	17:15	17:30	17:45	17:50	18:00	18:15	18:30	18:45	19:00	19:15	19:30	19:45	20:00																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																					
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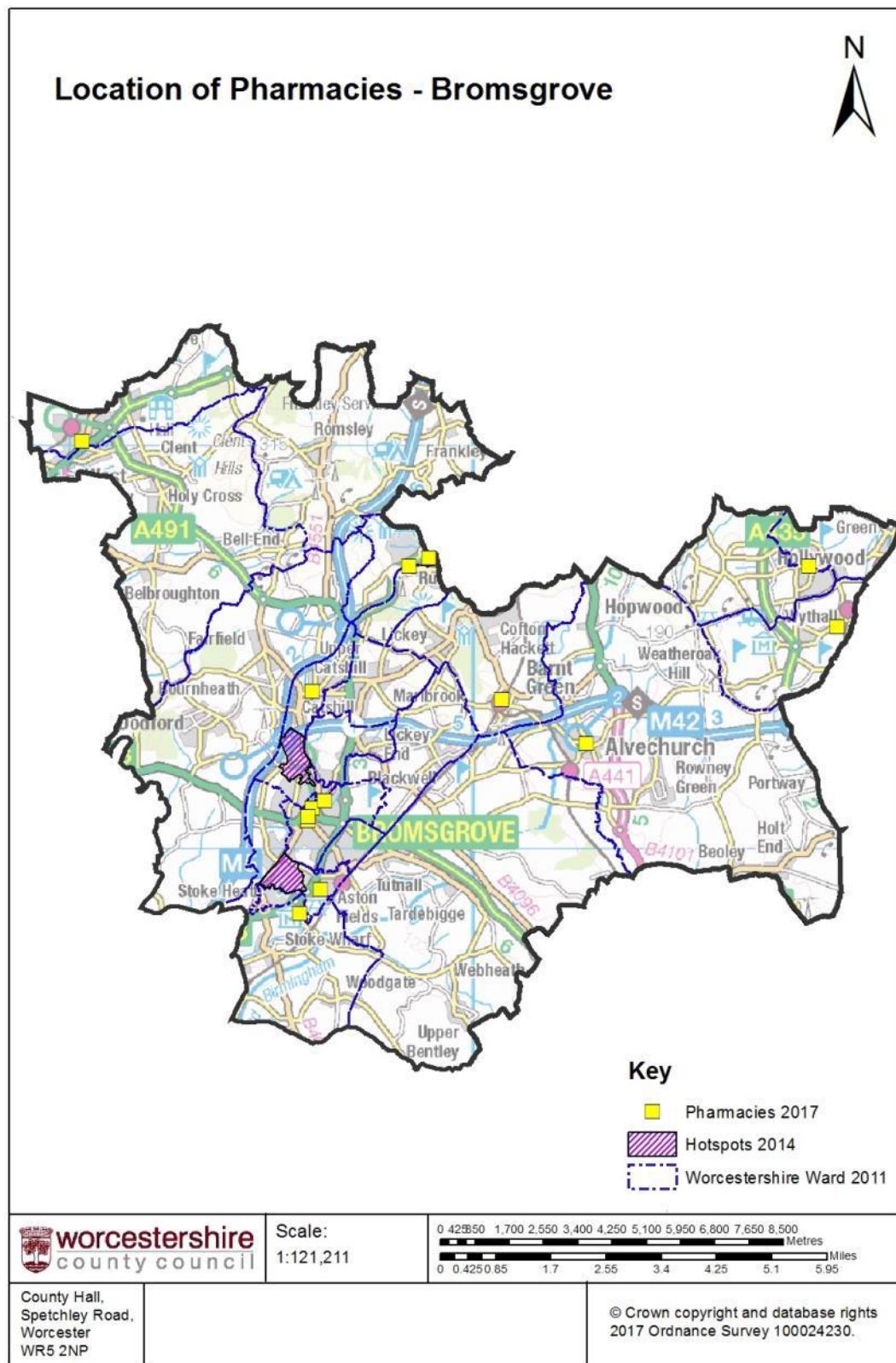
WEDNESDAY

							Dispensary Opening Hours								
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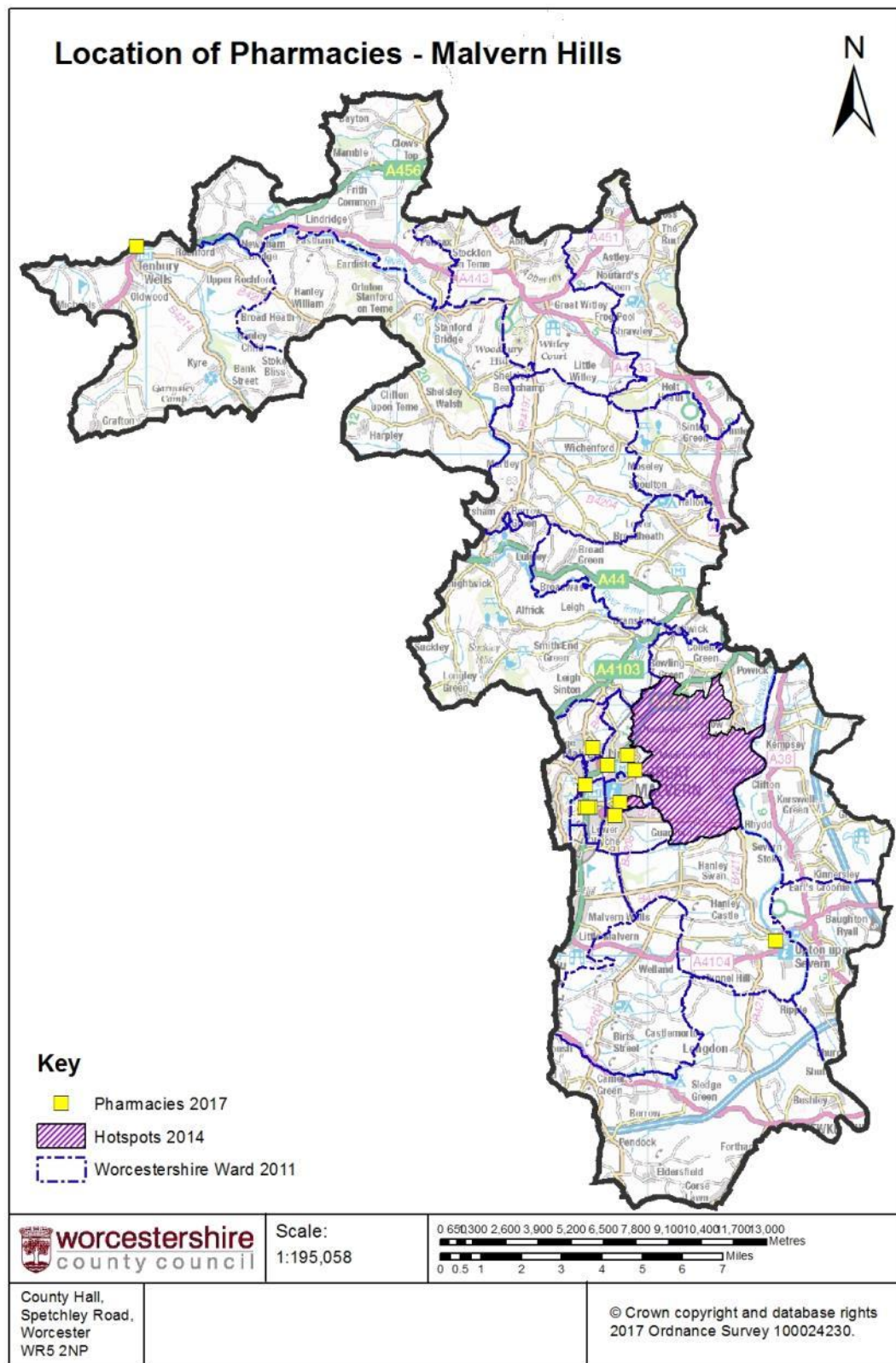
[illegible]

***Abbottswood Medical Centre is open on Saturday 08:30- 11:30

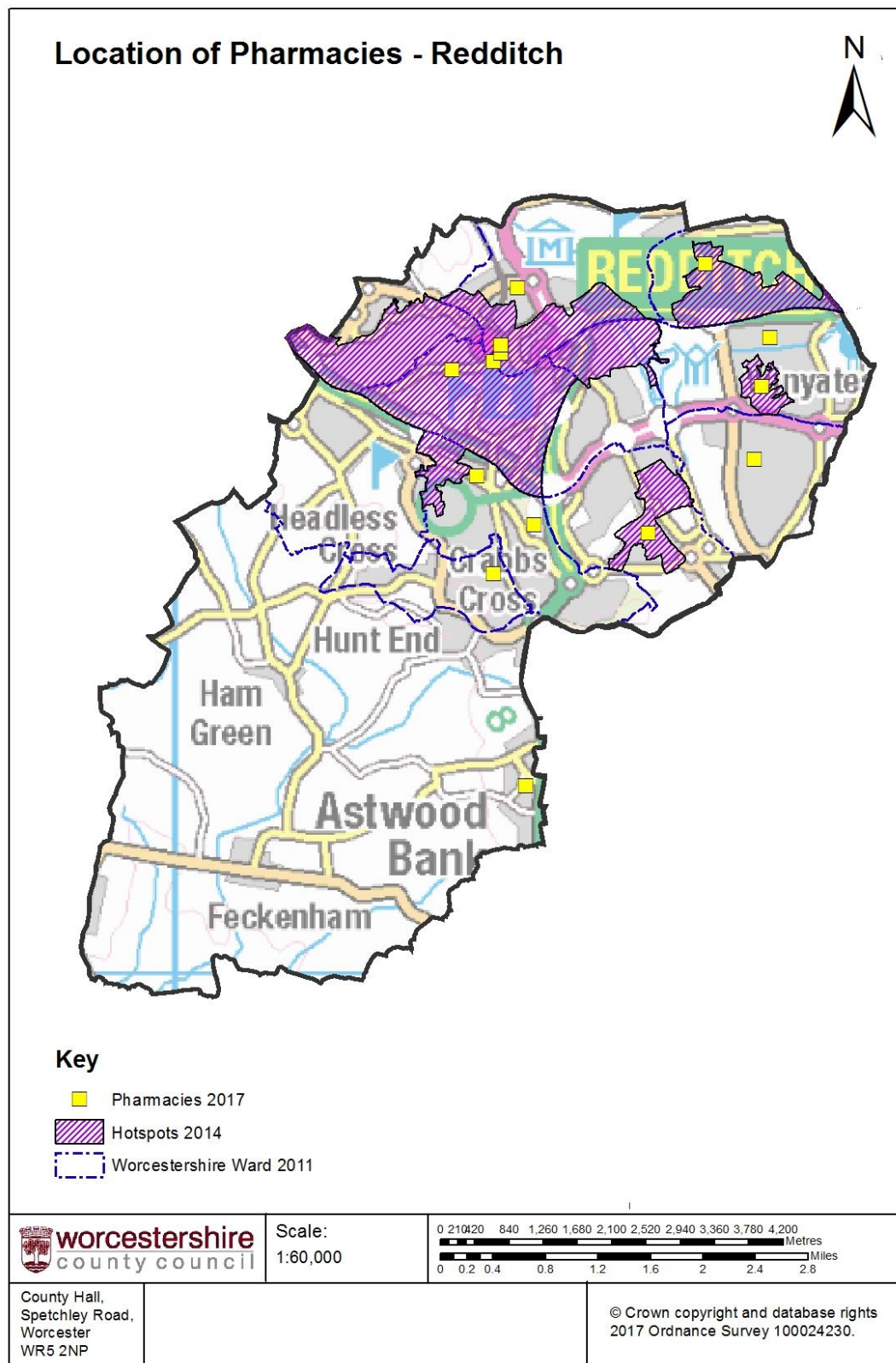
Appendix 8c: PNA Map - Bromsgrove



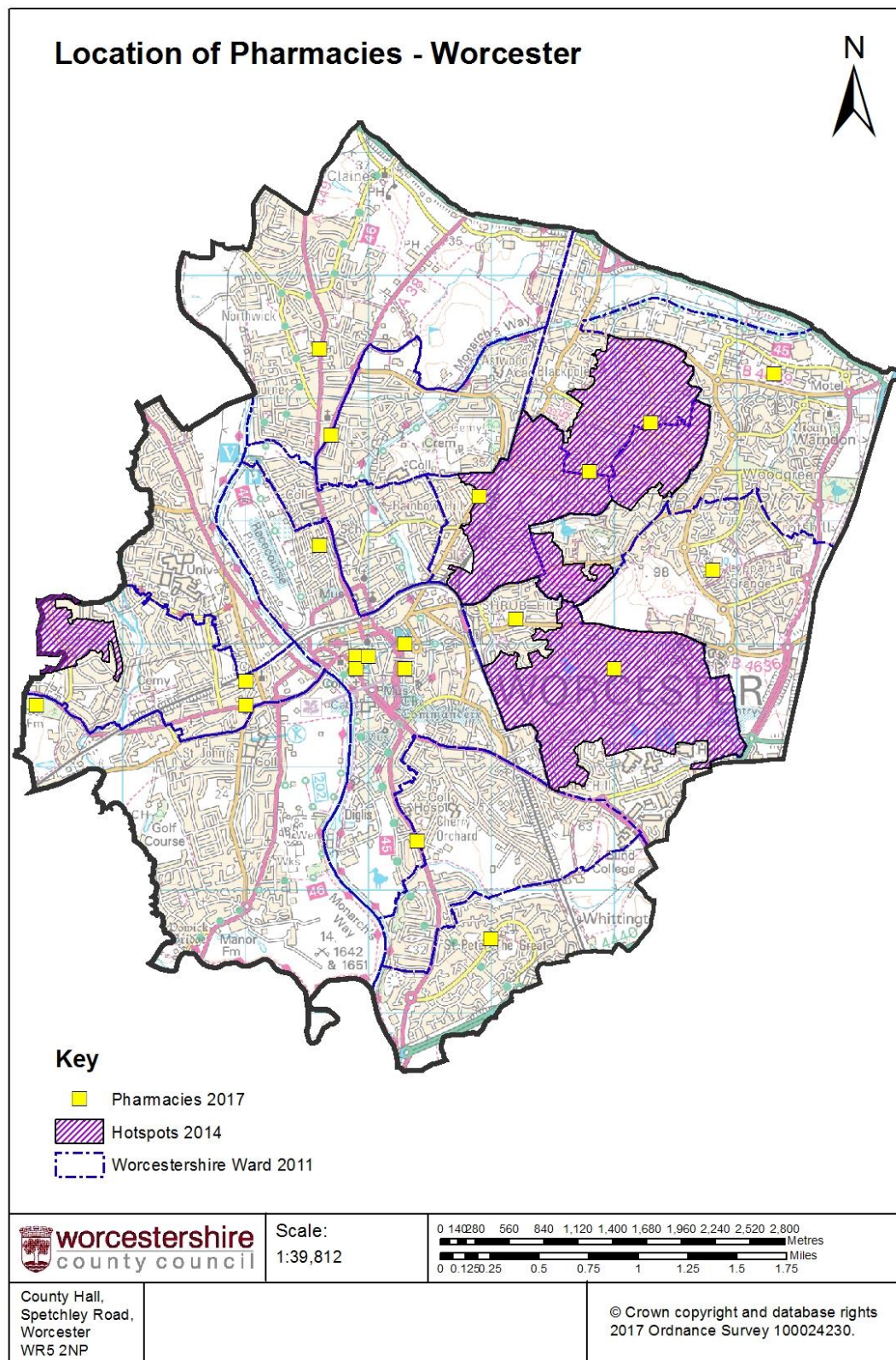
Appendix 8d: PNA Map - Malvern Hills



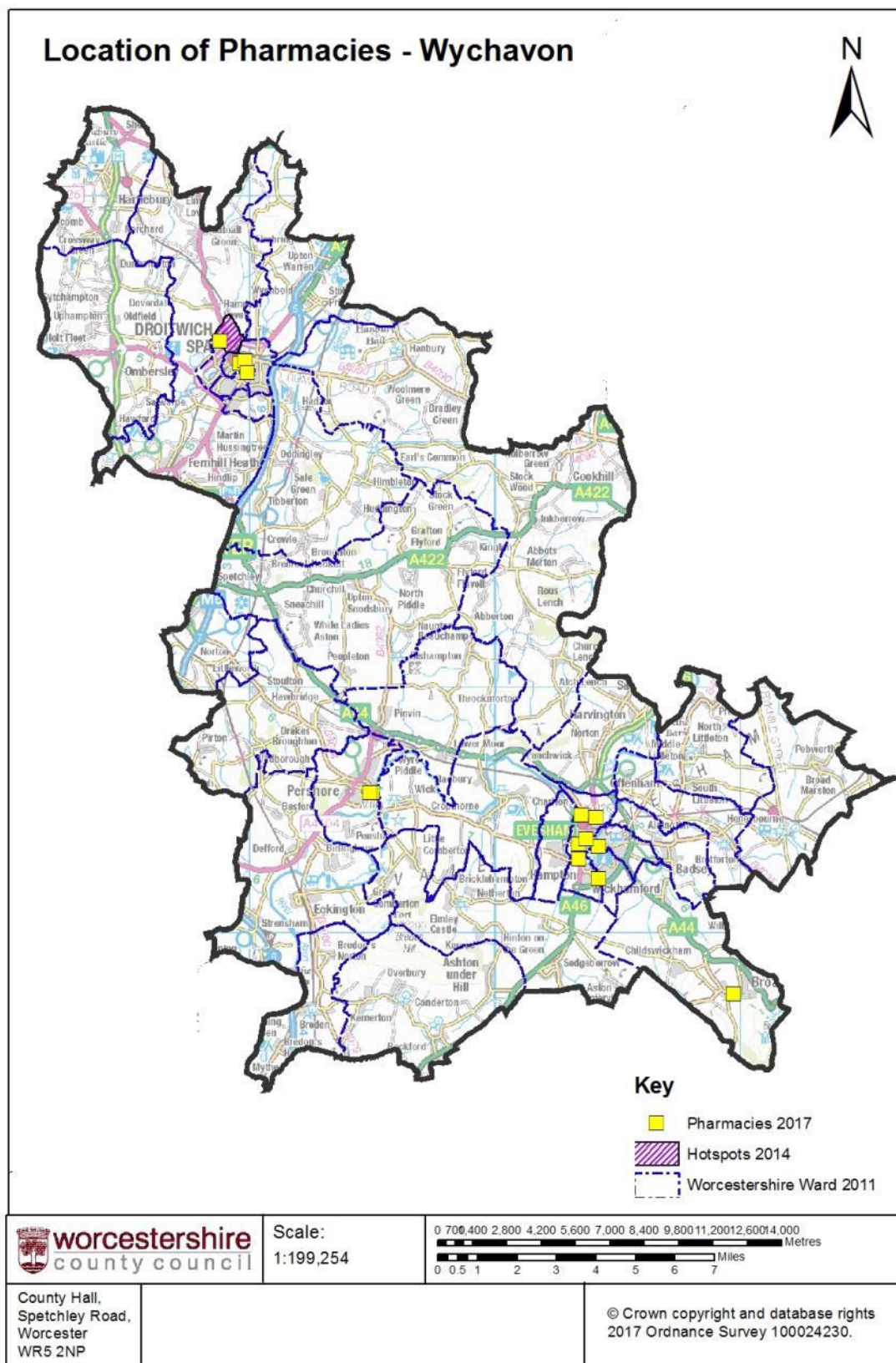
Appendix 8e: PNA Map - Redditch



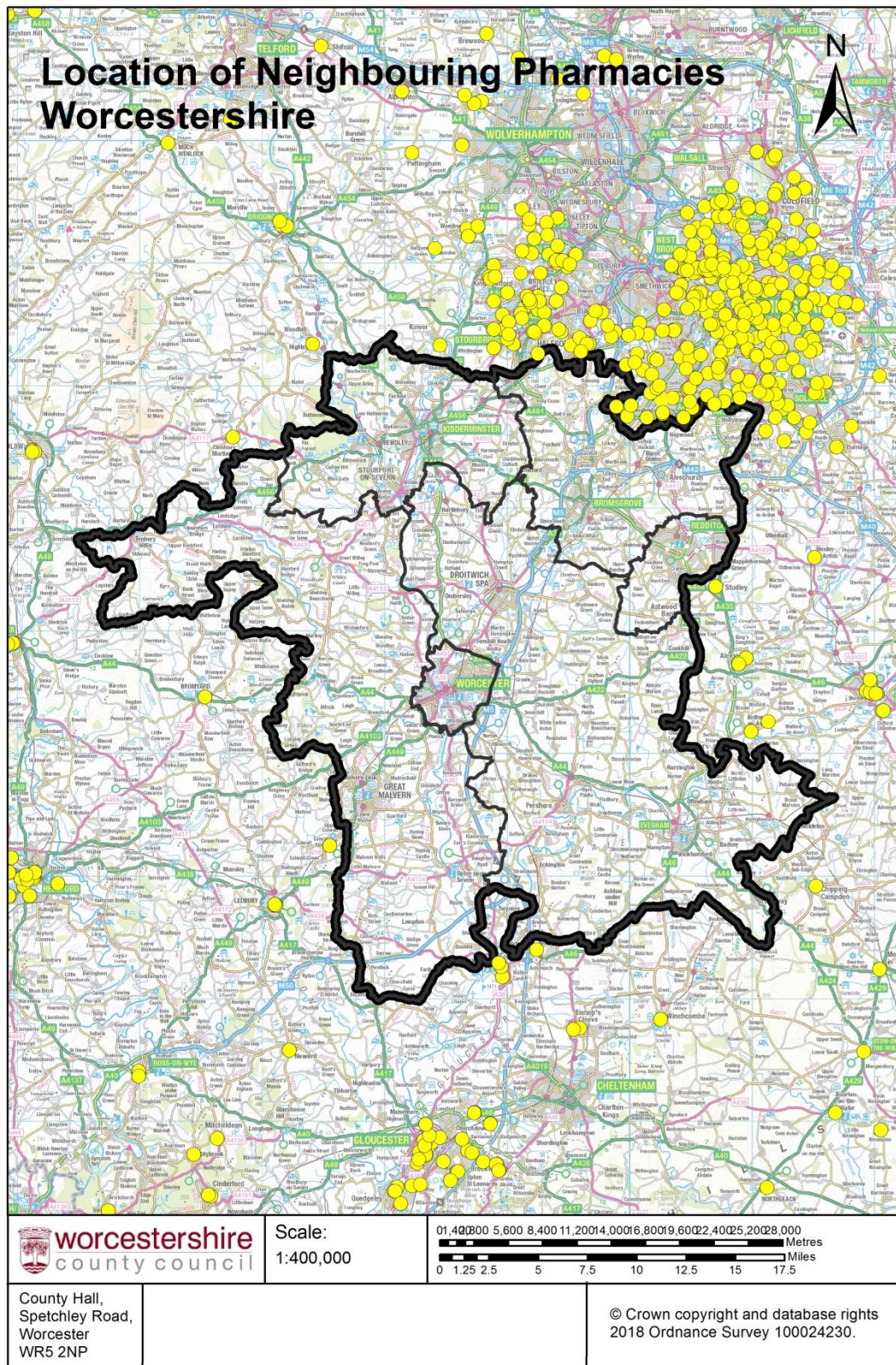
Appendix 8g: PNA Map - Worcester



Appendix 8h: PNA Map - Wychavon



Appendix 8i: PNA Maps - Neighbouring Pharmacies



Appendix 8j PNA Maps - Dispensing GPs

